



ibaManagementStudio

Central manager for iba software

Manual
Issue 2.3a

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The current version is available for download on our web site www.iba-ag.com and can be found in the iba help center docs.iba-ag.com.

Version	Date	Revision	Author	Version SW
2.3a	02-2026	Expansion of alarms in the web client, Additions in communication concept and troubleshooting	mm	2.3.0

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Contents

1	About this documentation	6
1.1	Target group and previous knowledge	6
1.2	Notations	6
1.3	Used symbols.....	7
2	About ibaManagementStudio	8
2.1	System structure.....	9
2.2	System requirements.....	10
2.3	License information	11
3	First steps.....	12
3.1	Installing the server	12
3.2	Installing agents.....	13
3.3	Communication concept.....	14
3.3.1	Server-initiated connection	16
3.3.2	Agent-initiated connection	17
3.4	Adding new systems	18
3.5	Retrieving system information and updating software.....	18
4	ibaManagementStudio Status	19
4.1	Settings in ibaManagementStudio Server Status.....	21
4.2	Settings in ibaManagementStudio Agent Status	23
4.3	Updates via ibaManagementStudio Agent Status	24
4.4	Data for support cases.....	26
4.5	Synchronization of the repository	27
5	ibaManagementStudio web client.....	28
5.1	Logging in to the web client.....	28
5.2	Systems overview	29
5.3	Folder level in the system overview	32
5.3.1	Information on iba software products on folder level.....	32
5.3.2	License report on folder level	33
5.3.3	Server alarms.....	34

5.4	System level in the system overview	35
5.4.1	General information about connected systems.....	35
5.4.2	Information on iba software products on system level	36
5.4.3	Information about the hardware in use	37
5.4.4	License information	38
5.4.5	Alarms on system level	39
5.5	Currently running tasks.....	40
5.6	General alarm overview	41
5.7	Action history.....	42
5.8	General information about ibaManagementStudio	42
6	Configuration via the web client.....	43
6.1	Editing systems	43
6.2	Grouping and organizing systems.....	46
6.3	Alarm configuration	47
6.3.1	Alarm list.....	49
6.4	Changing the server name.....	51
6.5	Storing remote system credentials	52
7	Managing iba software in the web client.....	53
7.1	Update files and file repository	53
7.2	Updating iba software products via the web client	55
7.2.1	Updating iba software products individually	56
7.2.2	Updating multiple iba software products	57
7.2.3	Updating iba software products on multiple systems	58
7.3	Software diagnostics in the web client	59
7.4	Downloading a support file for server	60
7.5	License updates in the web client.....	61
7.5.1	Updating MARX licenses.....	62
7.5.2	Updating WIBU licenses	64
7.5.2.1	Running Auto-updates.....	66
7.5.2.2	Updating WIBU licenses file-based.....	68

8	User management in ibaManagementStudio	72
8.1	Creating and managing users	74
8.2	User permissions	76
8.3	System permissions	77
8.4	Creating and managing user groups	79
8.5	User-specific language setting	81
8.6	Changing the password	81
9	Diagnostics.....	82
9.1	Checking the license	82
10	Troubleshooting	83
11	Support and contact.....	85

1 About this documentation

This documentation describes the function and application of the software *ibaManagementStudio*.

1.1 Target group and previous knowledge

This documentation is intended for IT administrators or other trained professionals who are responsible for the administration, distribution and installation of iba software in particular. A professional is someone who, on the basis of his/her technical training, knowledge and experience as well as knowledge of the relevant regulations, is able to assess the work assigned to him/her and identify potential hazards.

1.2 Notations

In this manual, the following notations are used:

Action	Notation
Menu command	Menu <i>Logic diagram</i>
Calling the menu command	<i>Step 1 – Step 2 – Step 3 – Step x</i> Example: Select the menu <i>Logic diagram – Add – New function block</i> .
Keys	<Key name> Example: <Alt>; <F1>
Press the keys simultaneously	<Key name> + <Key name> Example: <Alt> + <Ctrl>
Buttons	<Key name> Example: <OK>; <Cancel>
Filenames, paths	<i>Filename</i> , <i>Path</i> Example: <i>Test.docx</i>

1.3 Used symbols

If safety instructions or other notes are used in this manual, they mean:

Danger!



The non-observance of this safety information may result in an imminent risk of death or severe injury!

Observe the specified measures.

Warning!



The non-observance of this safety information may result in a potential risk of death or severe injury!

Observe the specified measures.

Caution!



The non-observance of this safety information may result in a potential risk of injury or material damage!

Observe the specified measures.

Note



A note specifies special requirements or actions to be observed.

Tip



Tip or example as a helpful note or insider tip to make the work a little bit easier.

Other documentation



Reference to additional documentation or further reading.

2 About ibaManagementStudio

ibaManagementStudio provides a central overview of all iba systems that are currently accessible via the local network or company-wide via VPN. This information can be accessed from any device with a web browser, such as a computer, tablet, or smartphone. All computers or iba edge devices on which at least one iba software product is installed are considered to be an iba system.

With the *ibaManagementStudio+* license, you can also update the iba software and licenses on the connected systems via the web client.

Collected information

The *ibaManagementStudio* server collects information about the installed iba software and iba edge devices as well as available licenses and firmware status via the connected agents. The collected information can then be viewed using a web browser.

The software information contains a list of installed iba software and its version as well as various status information, depending on the iba software. The license information contains the dongle number, the container type, the EUP date¹⁾ and the licensed iba software.

In addition to displaying the license information, you can download the information needed for license updates, e.g. as a JSON file or a VWR file.

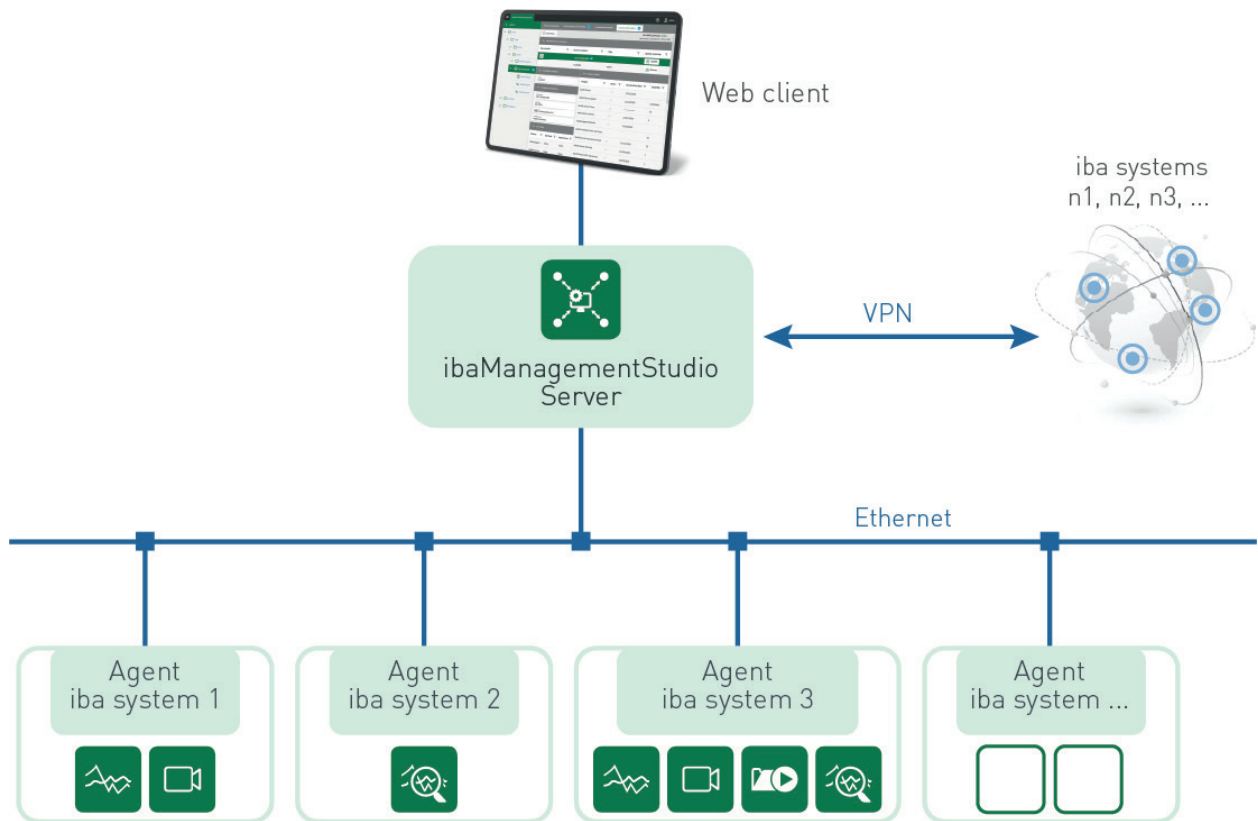
You can group the different computers to create a better overview of their location (e.g. plant structure) or the logical context (e.g., all *ibaAnalyzer* computers, all quality-related *ibaPDA* computers).

¹⁾ The "EUP date" is set with the purchase of a fee-based software license (purchase date + 2 years) and adjusted with each extension of the update period (maintenance contract). It determines the end of the period for free updates.

2.1 System structure

ibaManagementStudio consists of a server and one or more agents. The server is the central object that manages the connection to the different agents and prepares the collected information for the web client.

The web client can be accessed via any standard web browser, which can be on any device on the network, regardless of the platform. After successful login, the user receives the collected information about the different iba software products, depending on the configured access permissions. With the *ibaManagementStudio+* license, you can also update the iba software and licenses on the connected systems via the web client.



Connection between server and agents

The server and agents can communicate either initiated by the server or the agent. For more information on the communication, see [Communication concept, page 14](#).

A server-initiated connection is possible if the server and agent are in the same network. See also [Server-initiated connection, page 16](#).

An agent-initiated connection is useful if the server and agent are connected via VPN, for example, and a firewall or router is connected between them. See also [Agent-initiated connection, page 17](#).

2.2 System requirements

ibaManagementStudio Server

Hardware

- Computer: Multicore CPU 2 GHz, 4 GB RAM, 100 GB HDD (required disk space: 65 MB)

Software

- Operating system: Windows 10 (x64), Windows 11 (x64), Windows Server 2016 (x64), Windows Server 2019 (x64), Windows Server 2022 (x64)
- CodeMeter Runtime v7.40b or higher

Virtual machine

In a virtual environment, the use of iba software is possible via Ethernet-based interfaces (TCP/IP, UDP, etc.). The licenses are provided via a WIBU dongle or a WIBU soft license.

Internet connection

Only if you want to update WIBU licenses via the iba Gateway or use the iba Cloud installer repository, *ibaManagementStudio* server requires access to the internet. In addition, you must agree to the terms of use for internet access in *ibaManagementStudio* Server Status, see ➤ *Settings in ibaManagementStudio Server Status, page 21*.

ibaManagementStudio Agent

Hardware

- no special hardware requirements
- required disk space: 110 MB

Software

- Operating system: Windows 10 (x86/x64), Windows 11 (x64), Windows Server 2016 (x64), Windows Server 2019 (x64), Windows Server 2022 (x64)

Supported iba software

You can view the diagnostic data for the following iba software products in *ibaManagementStudio* web client. As of *ibaManagementStudio* Agent v2.0.0, you can update these iba software products remotely with the *ibaManagementStudio+* license.

- *ibaPDA* server v8.1.1 or higher
- *ibaPDA* client v8.4.0 or higher
- *ibaHD-Server* v3.1.0 or higher
- *ibaCapture* v5.2.0 or higher, incl. *ibaCapture-ScreenCam*
- *ibaVision* v3.1.0 or higher
- *ibaAnalyzer*
- *ibaCMC Server*
- *ibaDatCoordinator*
- *ibaDaVIS*
- *ibaDongleViewer*
- *ibaLicenseService-V2*

2.3 License information

Only the server application of *ibaManagementStudio* requires a license. The agent applications and web clients do not require licenses.

Order no.	Name	Description
34.000200	ibaManagementStudio base license	Basic license with user management and overview over systems, installed software and licenses
34.000201	ibaManagementStudio+	License extension with the functions software update, license update and dashboard display

The server application of *ibaManagementStudio* uses WIBU CodeMeter licenses, either as a CmStick (USB) or a CmActLicense (soft license). A separate iba manual for management of WIBU CodeMeter licenses is available. You can find this in the download area of the iba website.

3 First steps

Here you can find information about the basic installation of *ibaManagementStudio* and its basic configuration.

Follow these steps to set up *ibaManagementStudio*:

1. Install software for the server application and set up the server, see ↗ *Installing the server*, page 12.
2. Install software for the agent applications and set up the agents, see ↗ *Installing agents*, page 13.
3. Connect agents to the server via the web client, see ↗ *Adding a system*, page 44.

3.1 Installing the server

To set up *ibaManagementStudio*, you need a server with which the agents can communicate. For this purpose, install the software for the *ibaManagementStudio* server.

1. Execute the `ibaManagementStudio_Server_Setup_v2.x.y.exe` file, e.g., by double-clicking on the filename in Windows Explorer. Follow the instructions of the installation wizard.
2. If necessary, select the language for the installation process.
3. Accept the license agreement.
4. Select the installation folder.
5. Select additional components for installation.

This allows you to install *ibaManagementStudio* Agent together with the server.

6. Select the user account (optional).
 - Local system account (default):
The local system account has administrator rights for the local computer.
 - This account:
Select this option if you want to run the server with a special user account or Group Managed Service Account (gMSA).

Further information on creating and using service accounts can be found in the "IT security guide". You can find the guide in the download area on the iba website or in the help center at <https://docs.iba-ag.com>.
7. Select whether *ibaManagementStudio* creates a desktop shortcut to the web client.
8. Start the installation process with <Install>.
9. Finish the installation with <Finish>.

Make sure that you have enabled or installed the corresponding WIBU license either as a CmStick (USB) or a CmActLicense (soft license) to ensure that the *ibaManagementStudio* server application functions correctly. A separate manual for management of WIBU CodeMeter licenses is available from iba. You can find this documentation in the download area on the iba website or in the help center at <https://docs.iba-ag.com>.

Afterwards, you can configure additional settings for the server in *ibaManagementStudio* Server Status, see [🔗 ibaManagementStudio Status, page 19](#). You can then add the agents in the web client, see [🔗 Adding a system, page 44](#).

3.2 Installing agents

To set up *ibaManagementStudio* you need agents that can communicate with the server. To do this, install the software for the *ibaManagementStudio* Agent on a computer on which iba software products are installed.

When installing other iba software products, you can also install the *ibaManagementStudio* Agent as an additional component. The default settings are used for this.

1. Execute the `ibaManagementStudio_Agent_Setup_v2.x.y.exe` file, e.g., by double-clicking on the filename in Windows Explorer. Follow the instructions of the installation wizard.
2. If necessary, select the language for the installation process.
3. Accept the license agreement.
4. Select the installation folder.
5. Select the user account (optional).
 - Local system account (default):
The local system account has administrator rights for the local computer.
 - This account:
Select this option if you want to run the agent with a special user account or Group Managed Service Account (gMSA).
Further information on creating and using service accounts can be found in the "IT security guide". You can find the guide in the download area on the iba website or in the help center at <https://docs.iba-ag.com>.
6. Select the communication mode between the server and agent. You can also change the selection in the status application after installation.
 - Server-initiated, see [🔗 Server-initiated connection, page 16](#).
If you have selected the server-initiated communication mode, you can optionally select a TLS certificate in the next step.
 - Agent-initiated, see [🔗 Agent-initiated connection, page 17](#).
If you have selected the agent-initiated communication mode, specify the server's IP address and port number.
7. Start the installation process with <Install>.
8. Finish the installation with <Finish>.

Afterwards, you can configure additional settings for the agent in *ibaManagementStudio* Agent Status, see [🔗 ibaManagementStudio Status, page 19](#). You can then add the agents in the web client, see [🔗 Adding a system, page 44](#).

Note

In order for the web client to display supported iba software products, you have to restart the respective software services after installation. This is the only way the software can connect to the *ibaManagementStudio* Agent.

3.3 Communication concept

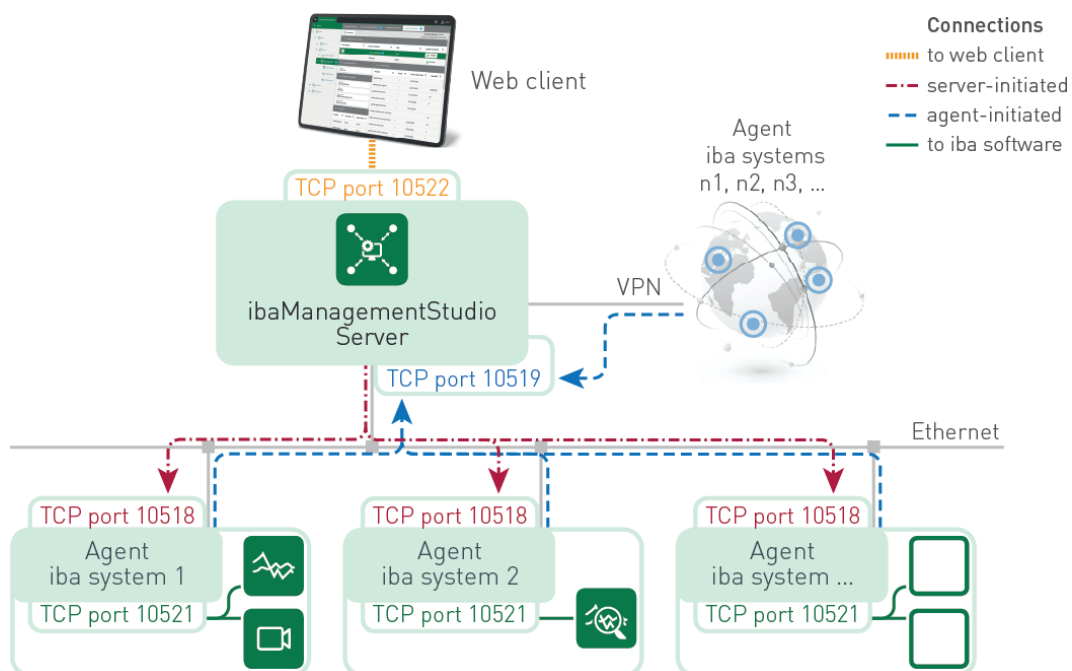
To use *ibaManagementStudio*, 3 components must communicate with each other:

- *ibaManagementStudio* Server: Central administration instance with web client and software repository.
- *ibaManagementStudio* Agent: Local component on each system that communicates with local iba software.
- Local iba software: Applications such as *ibaPDA* that are connected via the agent.

Communication channels

The following figure shows the communication channels and required ports that *ibaManagementStudio* uses for operation.

All port numbers specified here are the default port numbers. You can change all port numbers in the status applications.



Web access

For operation, you use the web client in a web browser. The *ibaManagementStudio* server communicates with the web client via TCP port 10522 (orange connection in the figure).

You can configure the required network adapters (*Listening interface*) and certificates in the *ibaManagementStudio* Server Status.

Communication between ibaManagementStudio server and agent

For communication between agents and the server, you can choose between two options, depending on which one better suits your IT infrastructure:

- **Server-initiated connection (default setting):** The server actively connects to the agents. For this purpose, each agent opens listening port 10518 (TCP, red connection in the figure).

You can configure the required network adapters (*Listening interface*) and certificates in the *ibaManagementStudio* Agent Status.

- **Agent-initiated connection:** The agent actively connects to the server. To do this, the IP address of the server must be configured in the agent. For this purpose, the server opens TCP port 10519 (blue connection in the figure).

You can configure the required network adapters (*Listening interface*) and certificates in the *ibaManagementStudio* Server Status.

Optional agent search

The server can search for agents via UDP multicast. To do this, the server sends a telegram to the agents' UDP port 10517, to which the agents respond. (This connection is not shown in the figure.)

UDP port 10517 is only required for this search. If multicast is not possible (e.g., in the case of strict separation of OT and IT), the port is not required.

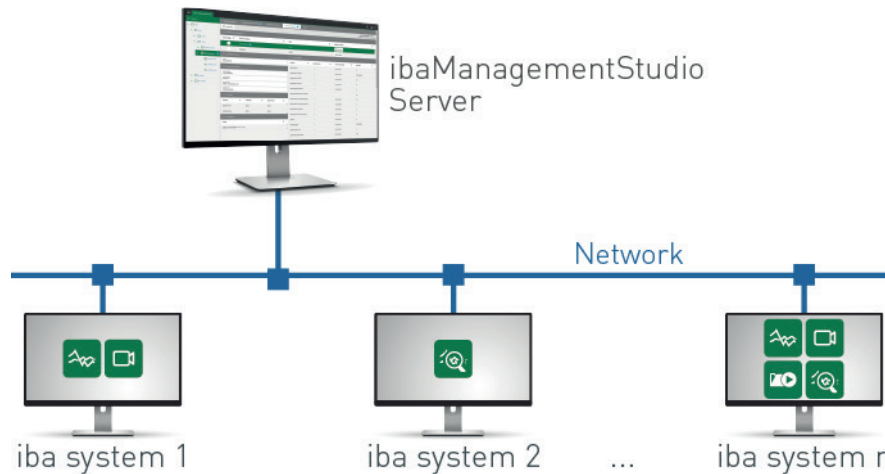
Communication between ibaManagementStudio Agent and local software

The local iba software (e.g. *ibaPDA*) communicates with the agent via a local connection (127.0.0.1). For this purpose, the agent opens interaction port 10521 (TCP, green connection in the figure).

3.3.1 Server-initiated connection

The individual iba systems can be connected and communicate with the server as agents. The server initiates the connection to the agent (formerly known as LAN connection).

Prerequisite: The server and agents are located in the same network.



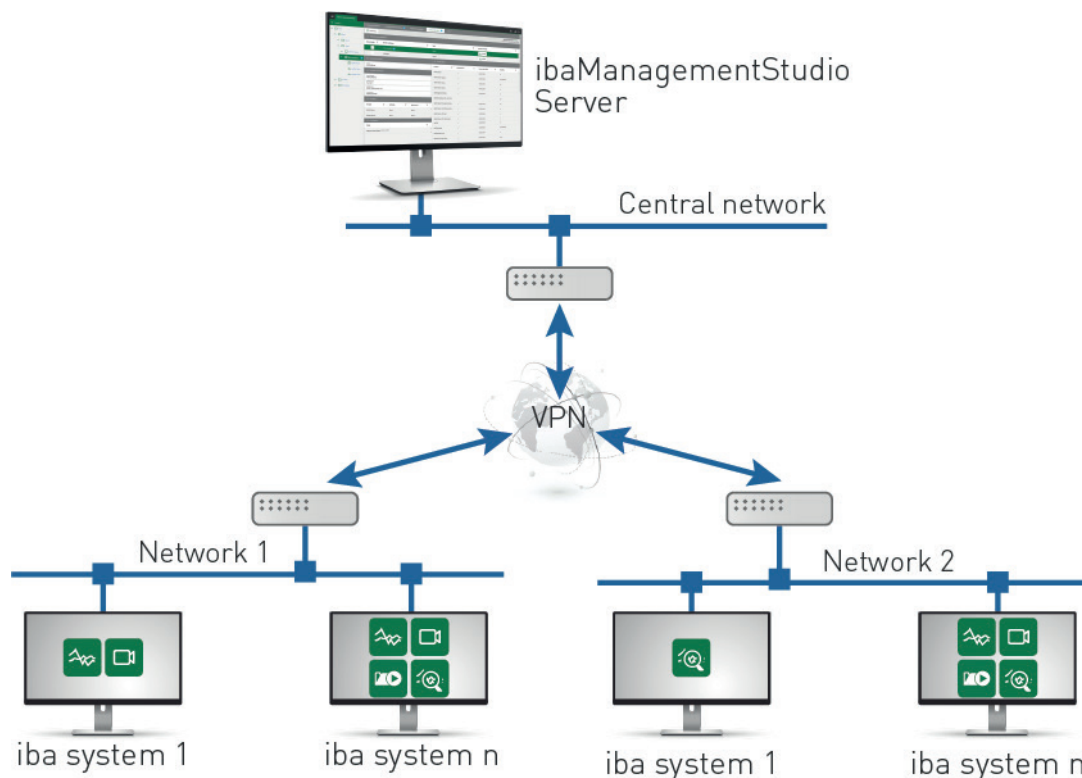
Setting up a server-initiated connection

1. Set the server-initiated communication mode for *ibaManagementStudio* Agent. You can do this in 2 places.
 - You can select the *Server-initiated communication mode* when installing the *ibaManagementStudio* Agent application, see [🔗 Installing agents, page 13](#).
 - Optionally, you can later change the communication mode to *Server-initiated* in *ibaManagementStudio* Agent Status under *Settings*, see [🔗 Server-initiated communication settings, page 23](#).
2. Enter the connection data in each case.
Optionally, you can also assign a password, which is at least 8 characters long.
3. In the web client under *Settings – System Configuration*, add the agents for *Server-initiated connections*, see [🔗 Adding a system, page 44](#).

3.3.2 Agent-initiated connection

The individual iba systems can be connected as agents and communicate with the server. If, for example, a router or firewall is connected between the server and agent, the agent must actively search for the server and initiate the connection (formerly known as a WAN connection).

Prerequisite: The server address is known.



Setting up an agent-initiated connection

1. Set the agent-initiated communication mode for *ibaManagementStudio* Agent. You can do this in 2 places.
 - You can select the *Agent-initiated communication mode* when installing the *ibaManagementStudio* Agent application, see [Installing agents, page 13](#).
 - Optionally, you can later change the communication mode to *Agent-initiated* in *ibaManagementStudio* Agent Status under *Settings*, see [Agent-initiated communication settings, page 24](#).
2. Enter the connection data in each case.
3. In the web client under *Settings – System Configuration*, add the agents for *Agent-initiated connections*, see [Adding a system, page 44](#).

3.4 Adding new systems

In the web client, you can add new systems under *Settings – Systems configuration* in the *Systems* tab. You can only add systems on which you have installed the *ibaManagementStudio* Agent application.

For a detailed description of how to add systems, see [➤ Adding a system, page 44](#).

3.5 Retrieving system information and updating software

The following information can be found in the *ibaManagementStudio* web client.

- Information about the systems that are connected to the *ibaManagementStudio* server.
- Information about the iba software products installed on the connected systems and update possibility of supported iba software products.
- Information about the licenses used on the connected systems.
- With *ibaManagementStudio+* license:
 - Remote update of the iba software on connected systems
 - License updates on connected systems

For more details, see [➤ Systems overview, page 29](#) and [➤ Managing iba software in the web client, page 53](#).









4 ibaManagementStudio Status

After installation of *ibaManagementStudio* you can find a status icon for *ibaManagementStudio* Status in the taskbar. Depending on the installation, *ibaManagementStudio* Status is assigned to either the server application or the agent application.

ibaManagementStudio Status for the server application or the agent application has the following functions:

- View and change the status of the server or agent
- Change settings for server or agents
- Show logs
- Generate data for support case

The different icons indicate the following states for the respective applications.

<i>ibaManagementStudio</i> Status ...	general	service running	service stopped	not connected
Agent application				
Server application				

Opening ibaManagementStudio Status

You can start the application in several ways:

- Double-click the *ibaManagementStudio* Status icon in the taskbar
- Right-click the *ibaManagementStudio* Status icon in the taskbar and select *Open status* in the context menu
- Via the Windows Start menu: *All programs – ibaManagementStudio* [Server/Agent] – *ibaManagementStudio* [Server/Agent] Status

Displaying and changing the status

You can view and change the status in several ways:

- You can read the status via the *ibaManagementStudio* Status icon in the taskbar.
Changing the status: Right-click the status icon to stop, start and restart the service in the context menu via the *Start service*, *Stop service* and *Restart service* entries.
- If *ibaManagementStudio* Status is open, you can check the status of the server/agent in the *General* tab and start, stop and restart it via the buttons.
Changing the status: Use the <Start>, <Stop> and <Restart> buttons to stop, start and restart the service.

If the option *Auto-start when Windows starts* is enabled, *ibaManagementStudio* Status starts automatically at Windows login and runs in the background.

Connection status of the agent application to ibaManagementStudio server

In the agent application, you can view the connection status of the agent to the server. In addition to the IP address of the server, you can also find the time when the connection was established or when the last connection was established.

Setting the language of the status application

By default, *ibaManagementStudio* Status is displayed in the language of your operating system. You can also display the status application in other languages via the *Language* drop-down menu.

If you change the language without restarting the service, only the language of the user interface changes but not the language of the messages and notifications.

Viewing logs

If *ibaManagementStudio* Status is open, you can view the logs of all events in the *Log* tab.

- To open the folder with all log files, click <Open log directory>.
- To open the current log file, click <Open log file>.

The log files are located in the following directory:

`C:\ProgramData\iba\ibaManagementStudio\[Server/Agent]\Log`

You can also access the log files folder from the Start menu:

Start – ibaManagementStudio – ibaManagementStudio [Server/Agent] Log Files

Displaying license information

ibaManagementStudio Server Status shows the license information for the *ibaManagementStudio* Server application in the *General* tab. The agent application does not require a license.

ibaManagementStudio services

ibaManagementStudio runs as a service under Windows. In addition to the agent service, an auxiliary service must also be running to perform tasks that require elevated permissions. This means that the agent service, which does not have an open interface, does not require elevated permissions.

The auxiliary service does not open any additional ports, but uses the interaction port of the software.

4.1 Settings in ibaManagementStudio Server Status

If *ibaManagementStudio* Server Status is open, you can configure the web client and agent-initiated communication in the *Settings* tab.

No additional settings are available for LAN communication in *ibaManagementStudio* Server Status.

To save your settings, click on <Apply settings>.

Settings for software and license update

- **File repository:** Enter the directory where *ibaManagementStudio* Server stores the installer files for iba software updates, see [Update files and file repository, page 53](#). The default directory is:
`C:\ProgramData\iba\ibaManagementStudio\Server\Storage\Persisted`
- **MARX license updates:** Enter the directory in which you store the license update files for the MARX dongle, see [Updating MARX licenses, page 62](#). The default directory is:
`C:\ProgramData\iba\ibaManagementStudio\Server\Storage\MarxUpdates`

- **Repository synchronization mode:** Select the method you want to use to synchronize the file repository: For more information, see [Synchronization of the repository, page 27](#).
 - *iba Cloud Installer repository:* Synchronization takes place via the iba cloud.
 - *Local import folder:* Synchronization takes place via the import folder of the installer files, which you set here.
 - *None:* The directory is not synchronized automatically. You must then upload the installer files manually via the web client under *Repository*.
- **Installer import folder:** Enter a directory from which installation files can be copied to the file repository. This can, for example, be the directory of the supplied data medium that contains the installer files for the iba software. The default directory is:
`C:\ProgramData\iba\ibaManagementStudio\Server\Storage\Import`
- **Accept the terms of use for internet access:** If you want to update WIBU licenses via the iba gateway or use the iba Cloud Installer repository, *ibaManagementStudio* Server requires access to the Internet. To do this, you must agree to the terms of use and activate the option.

If you deactivate this option later, *ibaManagementStudio* Server can no longer communicate with the iba WIBU gateway and the iba Cloud Installer repository. You will then no longer be able to use these functions.

To accept or revoke the terms of use, you must run *ibaManagementStudio* Server Status as administrator.

Settings for the web client or agent-initiated communication

- **Listening interface:** Select the interfaces for the connection. Interfaces that are not selected will not be used for the connection.
- **Listening port:** Configure the port number for the corresponding connection.
- **TLS certificate:** Configure the certificate for the corresponding connection.

The default certificate was generated during installation of *ibaManagementStudio*. If you use a certificate other than the default certificate, you must specify additional settings.

4.2 Settings in ibaManagementStudio Agent Status

When *ibaManagementStudio* Agent Status is open, you can configure settings for your device, LAN mode or WAN mode when communicating with the server in the *Settings* tab.

To save your settings, click on <Apply settings>.

The screenshot shows the 'ibaManagementStudio agent status' window with the 'Settings' tab selected. The 'Settings' section includes:

- Software interaction port:** 10521
- Communication mode:** ☒ Server-initiated, ☐ Agent-initiated
- Server-initiated communication:**
 - Listening interface:** All interfaces
 - Listening port:** 10518
 - Access password:** [masked]
 - TLS certificate:** Default certificate
 - Certificate path:** [empty]
 - Certificate password:** [empty]
 - Issued to:** [empty]
 - Certificate store:** Personal
 - Store location:** Current user
- Agent-initiated communication:**
 - Server address:** 192.168.123.180
 - Server port:** 10522

An 'Apply settings' button is located at the bottom left.

Settings for your device

- **Software interaction port:** Via this port, *ibaManagementStudio* communicates with the different iba software products.

If you change this port number, you have to restart the software services. This is the only way the software can connect to the *ibaManagementStudio* Agent.

- **Connection mode:** Select the communication mode with the server. Specify additional settings for your selected communication mode.

Server-initiated communication settings

- **Listening interface:** Select the interfaces for the connection. Interfaces that are not selected will not be used for the connection.
- **Listening port:** Set the port number for connection to the server.
- **Access password:** Optionally, set the access password for connection via the web client. This way you can protect the connection to the agent so that other servers cannot connect to the agent.

The password must be at least 8 characters long.

- **TLS certificate:** Configure the certificate for connection to the server.

The default certificate was generated during installation of *ibaManagementStudio*. If you use a certificate other than the default certificate, you must specify additional settings.

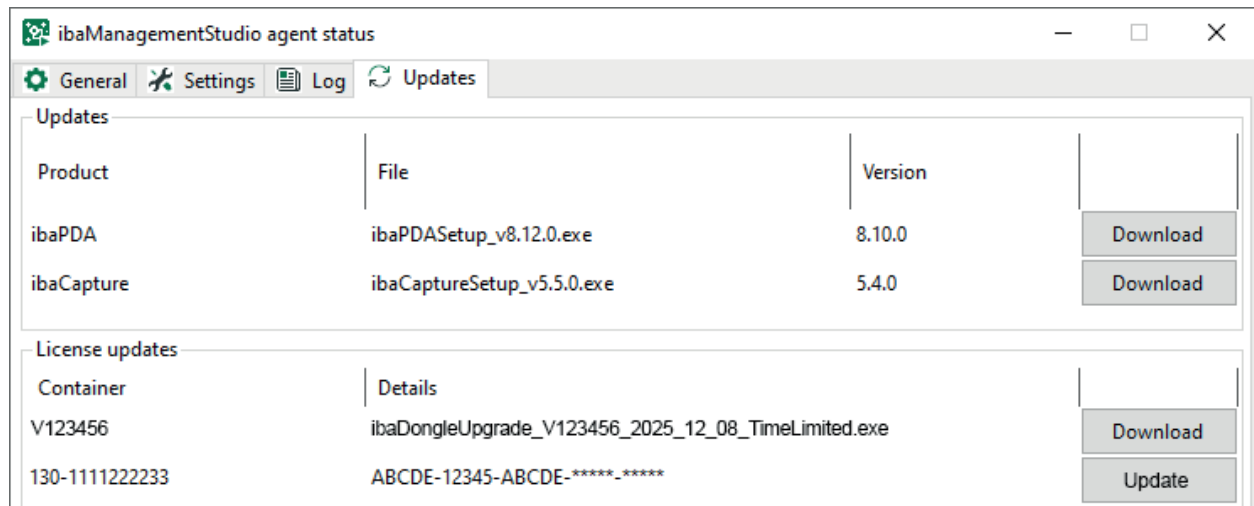
Agent-initiated communication settings

- **Server address:** Set the IP address of the *ibaManagementStudio* server.
- **Server port:** Set the port number for the *ibaManagementStudio* server.

4.3 Updates via ibaManagementStudio Agent Status

If new updates for iba software products or license updates are available, the *ibaManagementStudio* server also informs the agents, see [Update files and file repository, page 53](#). The WIBU license updates are available via the iba WIBU gateway. The software updates and MARX updates are available via the repository on the *ibaManagementStudio* server.

In the *ibaManagementStudio* Agent Status in the *Updates* tab, you can also perform these updates locally.



Unlike the updates via the web client, updates via *ibaManagementStudio* Agent Status are also possible if no permission for remote actions is granted for the system in the web client, see [Editing systems, page 45](#).

To update WIBU licenses, *ibaManagementStudio* server must be connected to the iba WIBU gateway. File-based updates are not supported.

Updates for MARX licenses work similarly to software updates.

Updating iba software and MARX licenses in ibaManagementStudio Agent Status

1. Download the installer file of the iba software product or MARX license by clicking on <Download>.
- The installation file is downloaded from the *ibaManagementStudio* server to your local computer.
2. Open the local folder where the installation file is located via <Browse>.
3. Install the software update or the MARX license with the new installer file.

Updating WIBU licenses in ibaManagementStudio Agent Status

1. Under License Updates, click <Update> to update the specified license.
 - *ibaManagementStudio* Agent connects to the iba WIBU Gateway via the server and downloads all available license updates.
This process may take several minutes.
2. Check the license updates displayed and start the update by clicking <Update>.
 - The licenses are updated.

4.4 Data for support cases

For support cases, you can create a ZIP file in which all relevant settings and configurations of the *ibaManagementStudio* server and agent are saved. You can send this ZIP file to iba support for troubleshooting assistance.

You can generate data for iba support in various places.

Data for	Where to generate	Related link
<i>ibaManagementStudio</i> Agent	<i>ibaManagementStudio</i> Agent Status, local on system	see below
	in the web client under <i>Systems</i> and selection of a system, <i>General information</i> tab	➤ <i>General information about connected systems, page 35</i>
<i>ibaManagementStudio</i> Server	<i>ibaManagementStudio</i> Server Status, local on system	see below
	in the web client under <i>Settings – Server configuration</i>	➤ <i>Downloading a support file for server, page 60</i>
complete iba software on connected system	in the web client under <i>Systems</i> and selection of a system, <i>iba SW product</i> tab	➤ <i>Information on iba software products on system level, page 36</i>
specific iba software on connected system	in the web client under <i>Systems</i> and selection of a system and specific software, <i>General</i> tab	➤ <i>Software diagnostics in the web client, page 59</i>

Creating a ZIP file for support locally

1. On the system that has generated the error, open the context menu of *ibaManagementStudio* Status by right-clicking the status icon.
 2. Select *Help and support – Save information for iba support*.
 3. Select a storage location.
- The ZIP file for iba support is then be created.

Send the ZIP file to iba support, see ➤ *Support and contact, page 85*.

Backup files

For support purposes, *ibaManagementStudio* creates backup files for each system configuration. The backup files are located in the following directory:

C:\ProgramData\iba\ibaManagementStudio\Server\Backup

4.5 Synchronization of the repository

The repository is a local storage directory on the computer on which *ibaManagementStudio* Server is running. This storage directory is intended for installer files of iba software, which you can then install on the connected systems via the web client.

In the settings in *ibaManagementStudio* Server Status, you can set the synchronization mode for this repository as well as the storage location, see [➤ Settings in ibaManagementStudio Server Status, page 21](#). The selected synchronization mode is also visible in the web client in the main menu under *Repository*. Synchronization always takes place in the background.

No synchronization

In the mode *None*, the repository is not synchronized automatically. This means that *ibaManagementStudio* does not check the iba Cloud or the import folder to see if there are any new installer files.

If you add new installer files via the web client in the main menu under *Repository*, *ibaManagementStudio* recognizes these new files. *ibaManagementStudio* also recognizes manually added installer files if you observe the correct folder structure in the storage location of the repository.

Local import folder

If you select this mode, specify a directory from which *ibaManagementStudio* can copy installer files to the *File repository* directory. This can, for example, be the directory of the supplied data medium that contains the installer files for the iba software.

ibaManagementStudio then regularly checks whether new installer files are available in this directory and then copies them to the repository folder.

iba Cloud Installer repository

ibaManagementStudio offers a Cloud service in which iba AG provides the latest installer files in a cloud. If you select the *iba Cloud installation directory* mode, *ibaManagementStudio* checks daily whether new installer files are available there and then loads them into the repository folder.

ibaManagementStudio only downloads the latest installer files of the iba software that is installed on the connected systems.

In the web client in the main menu under *Action history*, you can see when *ibaManagementStudio* with the username *ibaMgS* has downloaded which installer file.

An internet connection is required for this function and you must agree to the terms of use, see [➤ Settings in ibaManagementStudio Server Status, page 21](#).

Other documentation



Further information on important settings regarding the internet connection of *ibaManagementStudio* can be found in the "IT security guide". You can find the guide in the download area on the iba website or in the help center at <https://docs.iba-ag.com>.

5 ibaManagementStudio web client

ibaManagementStudio provides you with a configuration and user interface for your web browser. To ensure that you can display all formats and features correctly, the use of a modern web browser is recommended, such as Google Chrome, Mozilla Firefox or Microsoft Edge.

5.1 Logging in to the web client

To reach the *ibaManagementStudio* server, you need the server's IP address. If you are logged in to the computer where the server application is installed, the localhost address is sufficient.

The default port number for the *ibaManagementStudio* server is 10522. If this is already reserved, another port number can be used. You set this port number in *ibaManagementStudio* Server Status.

1. Open `https://localhost:10522` or `https://[IP address]:[PortNo]` in your browser.
2. Log in for initial registration with the following credentials.

User name	Admin
Password	Admin#1

Note

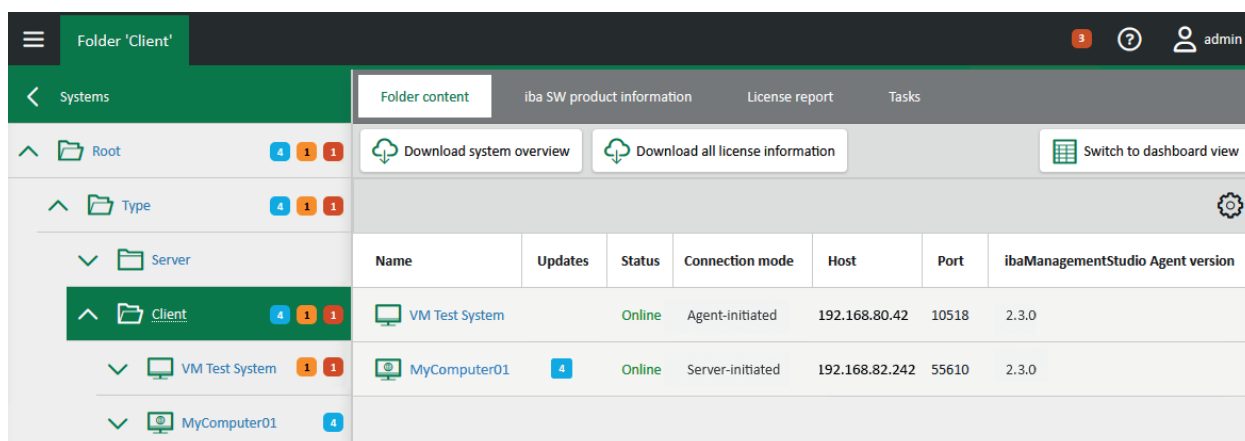


We recommend changing the initial password after installation, see ↗ *Changing the password, page 81*. Doing so makes unauthorized use of the system more difficult.

5.2 Systems overview

In the main menu under *Systems*, you find an overview of all systems on which *ibaManagementStudio* is installed and which are connected to the server.

You can configure the system structure individually, see [Grouping and organizing systems](#), page 46.



The overview shows the status of the systems. *ibaManagementStudio* regularly updates the displayed information. Empty folders or folders that are not visible to the user due to insufficient access permissions are not displayed.

- red: The System is offline. You can only view the last information that *ibaManagementStudio* server could retrieve from the system.
- green: The system is online and you can view all the information that the system provides.

The notification icons behind the system names show if and how many alarms and updates are available for the system.

You can download an overview of all connected systems as a CSV file or JSON file using the <Download system overview> button.

Via the <Download all license information> button you can generate and download a ZIP file, in which the license information of all systems in the selected folder is saved. The ZIP file additionally contains a CSV file, in which the license information of the individual systems is stored as text.

If you select an individual system, you can find more information about the respective systems and the installed iba software products.

The top folder in the system overview (root folder) represents the server. This folder contains all subfolders and alarms that relate to the server. For more information about server alarms, see [Server alarms](#), page 34.

Using the gear button above the table, you can show and hide columns. You can change the order of the columns using drag & drop in the table header. These changes are saved only for the current user and the browser used.

Folder content view as table

The table view is the default view for the folder content. You can find the following information here:

Name	Name of the connected agent
Updates	Number of available software and license updates
Status	Status of the system (online, offline)
Connection mode	Connection mode of server and agent
Host	Agent host address
Port	Agent port number
<i>ibaManagementStudio</i> Agent version	installed agent version
Description	Description of the system as specified in the main menu item <i>Settings – Systems configuration</i> (by default initially hidden)

Folder content view as dashboard

Note



This function is only available with the *ibaManagementStudio+* license.

If you click the <Switch to dashboard view> button, you see the folder contents as a dashboard. This view not only contains more information than the table view, but also live data on the hardware of the systems.

The table shows the following information:

Name	Name of the connected agent
EUP date	Next expiring or expired EUP date
Licenses	Number of license containers used on the system
License time limit	Date of next expiring or expired license
Software updates	Number of available software updates
License updates	Number of available license updates
CPU	Current CPU usage of the system

RAM	Current RAM usage of the system
Description	Description of the system as specified in the main menu item <i>Settings – Systems configuration</i>
Connection mode	Connection mode of server and agent
Host	Agent host address
Port	Agent port number
<i>ibaManagementStudio</i> Agent version	installed agent version

You can sort the table in ascending or descending order by clicking on a column header.

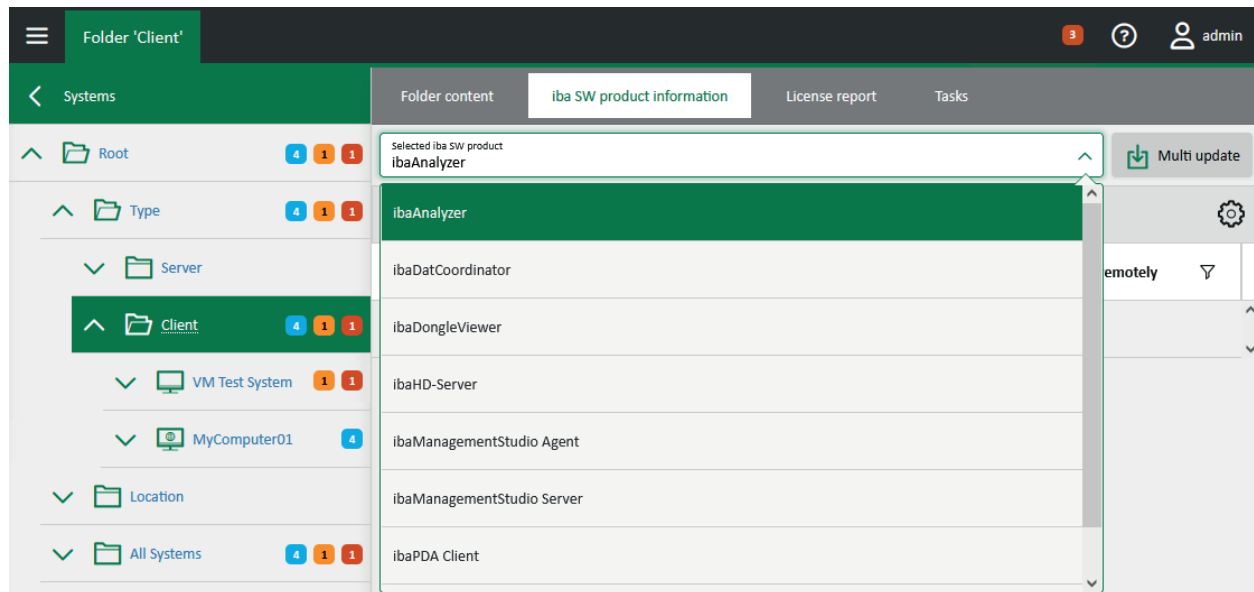
Using the filter button, you can filter the table entries.

5.3 Folder level in the system overview

When you select a folder in the overview under *Systems* in the main menu, you can access various information about that folder and the systems it contains.

5.3.1 Information on iba software products on folder level

If you select a folder in the overview under *Systems* in the main menu, in the *iba SW product information* tab you can see a drop-down list with the iba software products installed on the systems in the selected folder.



If you select an iba software product, you can see the systems using this software and the respective software version from the product view.

If an update is available for an iba software product, the web client displays the <Update> button and the available software version.

Using the button <Update multiple>, you can update the selected iba software product on multiple systems in this folder.

For more information on the remote software update, see [Updating iba software products via the web client, page 55](#).

You can sort the table in ascending or descending order by clicking on a column header.

Using the filter button, you can filter the table entries.

Using the gear button above the table, you can show and hide columns. You can change the order of the columns using drag & drop in the table header. These changes are saved only for the current user and the browser used.

5.3.2 License report on folder level

Note



This function is only available with the *ibaManagementStudio+* license.

If you select a folder in the overview under *Systems* in the main menu, in the *License report* tab you can see an overview of all licenses used on the systems in this folder.

License	License time limit	Quantity	Demo license
License container: 130-1234567892 (VM Test System - WIBU)			
ibaPDA	12/31/2026		✓
ibaPDA signals	12/31/2026	4096	✓
ibaPDA data stores	12/31/2026	2	✓
ibaPDA client connect...	12/31/2026	1	✓

You can group the display in different ways:

- Group by license container (default): All product licenses that belong to the same license container are displayed in the same group.
- Group by licenses: All license containers that contain the same product license are displayed in the same group.

To get an overview of your licenses, you can use the <Export to Excel> button to download an Excel spreadsheet with the displayed license information according to the current grouping. The latest available information from disconnected systems is also included in this table. These entries are marked with an asterisk (*) because the information is not up-to-date.

You can sort the table in ascending or descending order by clicking on a column header.

Using the filter button, you can filter the table entries.

Using the gear button above the table, you can show and hide columns. You can change the order of the columns using drag & drop in the table header. These changes are saved only for the current user and the browser used.

The table shows the following information:

License location	System name, license container and license type to uniquely identify the license container
License	Name of the license
License time limit	Expiration date of the license
Quantity	Number of licenses
Demo	Shows whether this license is a demo license

5.3.3 Server alarms

If you select the root folder in the overview under *Systems* in the main menu, you can view all notifications related to the server in the *Server Alarms* tab. The root folder represents the server.

This view is a detailed list of all alarm notifications, which are displayed as notification icons in the menu bar at the top.

In addition to the alarm class, the table shows the type, the start time of the alarm, and a description.

Folder content

iba SW product information

License report

Tasks

Server Alarms

^ Active alarms

Severity	Type	Message	Start time
Alarm	ibaManagementStudio Server license expiring	The license for the ibaManagementStudio Server will expire in 15 days.	11/28/2025 4:50:52 PM
Alarm	ibaManagementStudio Server certificate expiring	The certificate for the server-initiated communication will expire in 19 days.	11/28/2025 4:50:52 PM
Alarm	ibaManagementStudio Server certificate expiring	The certificate for web client will expire in 19 days.	11/28/2025 4:50:52 PM

^ Alarm history

Severity	Type	Message	Start time	End time
No records available.				

25 items per page

0 - 0 of 0 items

In addition to active alarms, you can also find past alarms for the server under Alarm History. As soon as an alarm is no longer active, an entry is created in the history, e.g. when the system is restarted. Each alarm in the history has a start and end time so that you can see how long it was active. This allows you to track server events.

Events in the alarm history are deleted after 3 months.

You can sort the table in ascending or descending order by clicking on a column header.

Using the filter button, you can filter the table entries.

Using the gear button above the table, you can show and hide columns. You can change the order of the columns using drag & drop in the table header. These changes are saved only for the current user and the browser used.

5.4 System level in the system overview

When you select an individual system in the overview under *Systems* in the main menu, you can access various information about that system.

5.4.1 General information about connected systems

If you select an individual system in the overview under *Systems* in the main menu, in the *General information* tab you can view general information about the system. This includes, for example, the name of the system, the host address and the status of the system.

The screenshot displays the 'General information' tab for a system named 'MyComputer01'. The interface includes a sidebar with a tree view of system categories: Root, Type (Server, Client, VM Test System, MyComputer01), Location, and All Systems. The main content area shows system details:

- Alias:** MyComputer01
- Description:** This is my notebook
- Host name:** MyComputer01
- Connection mode:** Agent-initiated
- Host:** 192.168.82.242
- Port:** 55610
- Status:** Online
- ibaManagementStudio Agent version:** 2.3.0

Below the system information is an 'Action history' section with a table showing recent actions:

User	Start timestamp	End timestamp	Action
admin	12/8/2025 11:10:15 AM	12/8/2025 11:10:17 AM	Successful WIBU Auto-Update (130-12345678)

For support cases, you can use the button <Download ibaManagementStudio Agent support file> to generate and download a ZIP file in which all relevant settings and configurations for *ibaManagementStudio* Agent are saved. You can send this ZIP file to iba support for troubleshooting assistance, see [Support and contact](#), page 85.

If you have the respective permissions, the Action history for this system is also available, see also [Action history](#), page 42.

If the system is offline, an additional orange bar appears including the time of the last data update. In offline mode, you only see the last information that the *ibaManagementStudio* server could retrieve from the system. The hardware information is not available.

5.4.2 Information on iba software products on system level

If you select an individual system in the overview under *Systems* in the main menu, in the *iba SW product information* tab you can see an overview of the iba software products installed on the selected system, their version and possible updates from the system view.

The screenshot shows the 'iba SW product information' tab for system 'MyComputer01'. The interface includes a sidebar with a tree view of systems (Root, Type, Server, Client, VM Test System, MyComputer01) and a main table of installed software products. The table has columns for Product name, Software components, Version, Available update, and Update remotely. A 'Download product support files' button is visible above the table, and an 'Update multiple products' button is in the top right. The table lists products like ibaAnalyzer, ibaDatCoordinator, ibaHD-Server, ibaManagementStudio Server, ibaManagementStudio Agent, and ibaPDA Client/Server with their respective versions and available updates.

Product name	Software components	Version	Available update	Update remotely
ibaAnalyzer		8.3.3	8.3.4	[Update]
ibaDatCoordinator		3.1.3	4.0.3	[Update]
ibaHD-Server		3.4.2	3.5.3	[Update]
ibaManagementStudio Server		2.3.0		
ibaManagementStudio Agent		2.3.0		
ibaPDA Client	ibaPDA Client	8.10.0		
ibaPDA Server	ibaPDA Server			

For support cases, you can use the button <Download product support files> to generate and download a ZIP file, in which the support files of the selected iba software products on the selected system are saved. You can send this ZIP file to iba support for troubleshooting assistance, see [Support and contact, page 85](#).

Using the <Update multiple products> button, you can update multiple iba software products on the system, see [Updating multiple iba software products, page 57](#).

If the system is offline, an additional orange bar appears including the time of the last data update. In offline mode, you only see the last information that *ibaManagementStudio* server could retrieve from the system. You cannot create support files.

You can sort the table in ascending or descending order by clicking on a column header.

Using the filter button, you can filter the table entries.

Using the gear button above the table, you can show and hide columns. You can change the order of the columns using drag & drop in the table header. These changes are saved only for the current user and the browser used.

Information about iba software products

Green icon	Software is supported, the service is running and diagnostic data is available.
Orange icon	Software is supported but the service is stopped.
Black icon	Software is supported but diagnostic data is not available.
Black box	Software is not supported yet.

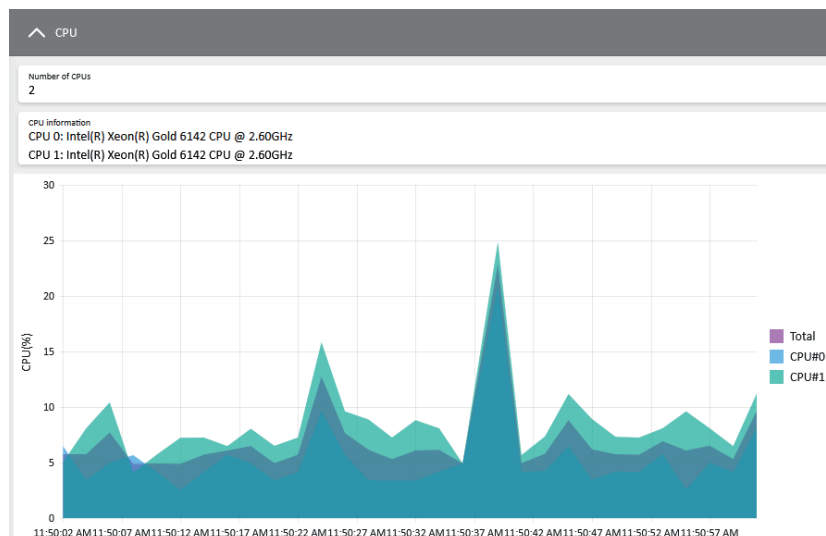
For supported iba software, you can find more information as well as diagnostic data on the individual software pages, see [Software diagnostics in the web client, page 59](#).

5.4.3 Information about the hardware in use

If you select an individual system in the overview under *Systems* in the main menu, you can view all relevant hardware information for the selected system in the *Hardware information* tab. In addition to general information such as manufacturer and operating system, you can also find live data such as CPU utilization or network utilization.

If the system is offline, the hardware information is not available.

The screenshot displays the 'Hardware information' tab for a system named 'MyComputer01'. The left sidebar shows a tree view with 'MyComputer01' selected. The main content area is divided into two sections: 'General' and 'OS'. The 'General' section includes fields for Manufacturer (LENOVO), Current time (6/30/2025 3:11:56 PM), and PC name (MyComputer01). The 'OS' section includes fields for OS language (English (United States)), OS version (Microsoft Windows NT 10.0.1439.0 (x64)), OS name (Microsoft Windows 10 Enterprise 2016 LTSB), Workgroup (WORKGROUP), and Role (Standalone Workstation (0)).



5.4.4 License information

If you select an individual system in the overview via *Systems* in the main menu, you can view the license information for the selected license type in the *License information* tab. The available information differs depending on the license type. If license updates are available, the licenses are marked.

You can download all information about the various license types via the <Download> button. The selection of the respective file formats depends on the license type. Using the <All license information> entry, you can download the information for each license type in each file format simultaneously.

Select the desired license container under *Available license containers*.

The screenshot displays the 'License information' tab for the system 'MyComputer01'. The interface is divided into a sidebar and a main content area. The sidebar contains navigation links for 'Systems', 'Type', 'Server', 'Client', 'VM Test System', 'MyComputer01', 'Location', and 'All Systems'. The main content area shows the 'Available license containers' section with a table listing containers. The selected container is '130-12345678' (WIBU). Below this, there are sections for 'CodeMeter Runtime' (Version 8.40), 'Container information' (Container ID 130-12345678, Customer iba Intern, Container type WIBU CmActLicense v3.0, Container host MyComputer01), 'EUP dates' (Product, EUP date, Spare hours), and 'License options' (Table with columns Product, Demo, License time limit, Quantity).

Product	Demo	License time limit	Quantity
ibaHD-Server	✓	12/31/2026	
ibaHD-Server signals	✓	12/31/2026	Unlimited
ibaHD-Server stores	✓	12/31/2024	16
ibaHD-Server clients	✓	12/31/2026	6
ibaManagementStudio	✓	11/30/2026	
ibaPDA-Interface-OPC-UA-Client			16
ibaHD-Server time period stores	✓	12/31/2026	10
ibaHD-Server API read	✓	11/30/2026	1
ibaHD-Server-OPC-UA-Server+	✓	11/30/2026	1

You can sort the table in ascending or descending order by clicking on a column header.

Using the filter button, you can filter the table entries.

License information for the WIBU license container

If you select a WIBU license container, you see the following information about the licenses running via the selected license container:

- *CodeMeter Runtime*: Version of the license software
- *Container information*: Information about the WIBU license container
- *EUP dates*: Period in which you receive updates for the corresponding software
- *License options*: Available licenses
- *Linked tickets*: Tickets that are associated with this system

You can download the license information as a JSON file or WIBU container receipt using the <Download> button.

For information about the WIBU license update, see [🔗 Updating WIBU licenses, page 64](#).

License information for the MARX license container

If you select a MARX license container, you see the following information about the licenses running via the selected license container:

- *Container information*: Information about the MARX license container
- *Passwords in use*: Software with user management enabled
- *EUP dates*: Period in which you receive updates for the corresponding software
- *License options*: Available licenses

You can download the license information as a JSON file or VWR container receipt using the <Download> button.

For information about the MARX license update, see [🔗 Updating MARX licenses, page 62](#).

5.4.5 Alarms on system level

When you select a single system in the overview under *Systems* in the main menu, you can view all messages in the *Alarms* tab relating to the selected system.

This view is a detailed list of all alarm messages, which are indicated by a notification icon behind the system name in the overview.

In addition to the alarm class, the table shows the type, the start time of the alarm, and a description.

System 'VM Test System'

3

?

admin

<

Systems

^

Root

411

^

Type

411

^

Server

^

Client

411

^

VM Test System

11

ibaCapture Server

ibaHD-Server

ibaPDA Client

1

^

MyComputer01

4

^

Location

^

All Systems

411

General information

iba SW product information

Hardware information

License information

Tasks

Alarms

^

Active alarms

Severity	Type	Start time	Message		
Warning	ibaPDA Client closed	12/10/2025 9:13:56 AM	ibaPDA Client is not running.		
Alarm	RAM threshold	12/10/2025 4:09:58 PM	The used RAM is higher than 80%.		

^

Alarm history

Severity	Type	Start time	End time	Message
Alarm	CPU threshold	12/10/2025 5:24:15 PM	12/10/2025 5:24:34 PM	The CPU load is higher than 75%.
Alarm	CPU threshold	12/10/2025 5:00:11 PM	12/10/2025 5:00:26 PM	The CPU load is higher than 75%.
Warning	ibaPDA Server acquisition...	12/10/2025 4:03:39 PM	12/10/2025 4:52:49 PM	ibaPDA Server acquisition is stopped.

In addition to active alarms, there are also past alarms for the system under *Alarm History*. As soon as an alarm is no longer active, an entry is created in the history, e.g. when the system is restarted. Each alarm in the history has a start and end time so that you can see how long it was active. This allows you to track system events.

Events in the alarm history are deleted after 3 months. Events relating to software updates can only be found under *Action History* in the main menu.

You can sort the table in ascending or descending order by clicking on a column header.

Using the filter button, you can filter the table entries.

Using the gear button above the table, you can show and hide columns. You can change the order of the columns using drag & drop in the table header. These changes are saved only for the current user and the browser used.

5.5 Currently running tasks

If you select an individual system or a folder in the overview under *Systems* in the main menu, in the *Tasks* tab you can see an overview of the status of all tasks that you have started in the web client and that have not yet been completed. The notification at the tab name indicates the number of running tasks.

General information	iba SW product information 2	Hardware information	License information	Tasks 4	Alarms
Description	Status	Progress	Action		
ibaManagementStudio Agent: Generate support file	Finished successfully	100%	Download	Remove	
Install ibaCapture	Finished successfully	100%	Remove		
Install ibaHD-Server	Executing ibahdSetup_v3.4.4.exe	85%	Abort		
Install ibaPDA	Task pending		Abort		

The tab shows the following tasks:

- Downloading files, e.g. support files
- Installing software updates
- Updating MARX licenses

If you have opened the Tasks tab at folder level, the system on which the tasks are running is also shown.

In the *Action* column, you can perform various actions depending on the task and status, which you can otherwise perform in the respective dialog box, e.g. when updating software. You can abort the task if it has not yet been completed or remove completed tasks from the list. You can also download generated download files here.

Note



If you abort tasks, the system may remain in an undefined state.

It is recommended to cancel updates only during the installer upload.

5.6 General alarm overview

Note



This function is only available with the *ibaManagementStudio+* license.

In addition to system-level alarms and server alarms, there is also a general overview of systems that are offline or for which a message has been received, e.g., if a software service has been stopped. You can find this alarm overview in the main menu under *Alarm*. The alarms are based on the configured alarm rules, see [Alarm configuration, page 47](#).

If you move the mouse over a system or a cell, a tooltip shows more information about the system status or the cell entry. If you click on a system or a cell, the respective view opens.

Alarm								
Offline systems 1								
Name	EUP date	Licenses	License time limit	Software updates	License updates	CPU	RAM	
MyComputer02	130-9876543210	3/13/2025	ibaDaVIS Tiles	6	1			
1 - 1 of 1 items								
System warnings 2								
Name	EUP date	Licenses	License time limit	Software updates	License updates	CPU	RAM	
TestComputer	3/25/2026			7		3,3%	27,5%	
MyComputer03	V654321	4/24/2026	ibaPDA	2		49%	69,5%	
1 - 2 of 2 items								

ibaManagementStudio regularly updates the displayed information. If the status of a system changes, e.g. when the computer is started up, the entry may jump to the other table or disappear.

You can sort the table in ascending or descending order by clicking on a column header.

Using the filter button, you can filter the table entries.

Using the gear button above the table, you can show and hide columns. You can change the order of the columns using drag & drop in the table header. These changes are saved only for the current user and the browser used.

5.7 Action history

Note



This function is only available with the *ibaManagementStudio+* license.

In the main menu under *Action history*, you find an overview of the last 300 actions carried out via the web client. Actions include updates to licenses and software as well as adding or deleting installer files.

To view the Action history in the web client, you need the *Manage settings* permission and the permission to view the respective system in the *ibaManagementStudio* user administration.

Only an administrator user can view the *User* column in the action history.

System	User	Start timestamp	End timestamp	Action
MyComputer01	ibaMgS	3/13/2025 7:34:49 AM	3/13/2025 7:34:49 AM	ibaCapture-ScreenCam: 5.1.0 (ibaCaptureScreenCamSetup
VM Test System	admin	3/12/2025 12:20:42 PM	3/12/2025 12:20:43 PM	Successful WIBU Auto-Update (130-1234567890)
VM Test System	admin	3/11/2025 1:48:23 PM	3/11/2025 1:48:26 PM	Adding installer from D:\Repository\Installers\ibaManagerr

You can sort the table in ascending or descending order by clicking on a column header.

Using the filter button, you can filter the table entries.

Using the gear button above the table, you can show and hide columns. You can change the order of the columns using drag & drop in the table header. These changes are saved only for the current user and the browser used.

The table shows the following information:

System	System on which the action was executed
User	User who performed the action
Start timestamp	Start time of the action
End timestamp	End time of the action
Action	Success and type of update

5.8 General information about ibaManagementStudio

In the help menu, you find general information about your *ibaManagementStudio* version, the license used, the terms of use and a link to iba support.

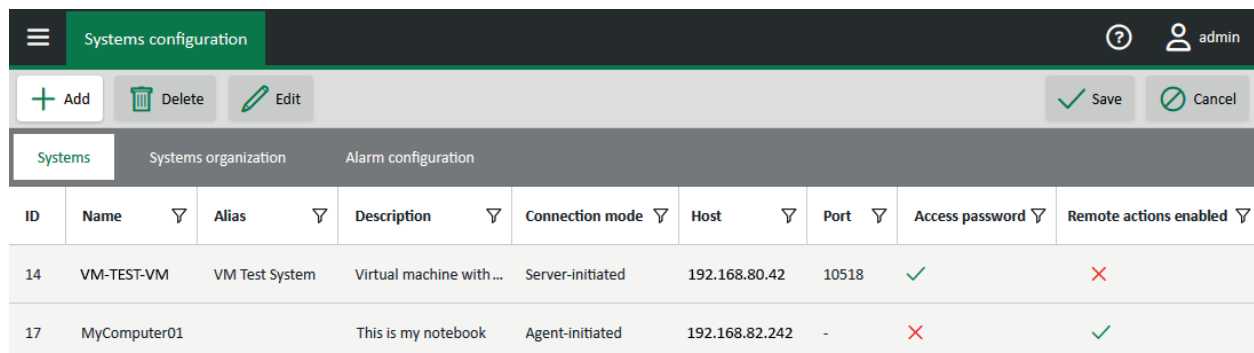
Under *Help*, you find the HTML help for *ibaManagementStudio*, for which you do not need internet access. The *iba Help portal* entry leads you to a website where you can find all documentation on iba products.

6 Configuration via the web client

ibaManagementStudio offers various configuration options for efficient system management. You can adjust system settings, organize the folder structure, and configure server parameters. This keeps the system layout clear and flexible. The following sections explain each step in detail.

6.1 Editing systems

Systems on which you have installed the agent application of *ibaManagementStudio* can be added, edited, deleted or grouped under *Settings – Systems configuration*.



ID	Name	Alias	Description	Connection mode	Host	Port	Access password	Remote actions enabled
14	VM-TEST-VM	VM Test System	Virtual machine with ...	Server-initiated	192.168.80.42	10518	✓	✗
17	MyComputer01		This is my notebook	Agent-initiated	192.168.82.242	-	✗	✓

The table shows the following information:

ID	internal ID of <i>ibaManagementStudio</i>
Name	Name of the connected system
Alias	changeable display name of the connected system
Description	Entered description
Connection mode	Connection mode of server and agent
Host	Agent host address
Port	Agent port number
Access password	Shows whether a password is set in <i>ibaManagementStudio</i> Agent Status
Remote actions enabled	Shows whether remote updates are allowed on this system

You can sort the table in ascending or descending order by clicking on a column header.

Using the filter button, you can filter the table entries.

Information on Multicast

The UDP port 10517 is only required if you want to use the agent search from the *ibaManagementStudio* Server. If a multicast is not possible (e.g. with strict separation of OT and IT), the port is not required.

Adding a system

You can only add systems on which you have installed the *ibaManagementStudio* agent application.

We recommend manually adding systems with an agent-initiated connection. The server does not always find these systems automatically.

1. Click on <Add>.

→ *ibaManagementStudio* searches for all reachable agents in the selected communication mode and lists these systems in a dialog window.

	Name	IP address	Host name	Port	ibaManagementStudio Agent version	Access password
<input checked="" type="checkbox"/>	MyComputer03	192.168.82.123	COMP-03	10518	2.0.0	Access password: [masked]
<input type="checkbox"/>	TestComputerLab	192.168.80.210	COMP-0815	10518	2.3.0	Access password: [masked]

2. In the newly opened window, select the *Server-initiated connections* or *Agent-initiated connections* tab.
3. Select one or more systems.

Optional for Server-initiated connections: In the line of the newly added system, in the *Access password* field, enter the password that you have assigned in *ibaManagementStudio* Agent Status, see [🔗 Settings in ibaManagementStudio Agent Status](#), page 23.

Optional for server-initiated connections: Select whether to save the new system with the IP address or the host name. If the IP address is not static, it is recommended to use the host name.

4. Click on <Add>.

→ The new system is now added to the system list.

5. Save the changes.

→ *ibaManagementStudio* then confirms the change and the system is successfully added.

Adding a system manually

If the desired system was not found during the automatic search of *ibaManagementStudio*, you can add the system manually.

1. Click on <Add>.

2. In the newly opened window, select the *Manually added connections* tab.

3. Specify the host name, port number and, if necessary, the password of the desired system and click the <+> button.

4. Select one or more systems and click on <Add>.

→ The new system is now added to the system list.

5. Save the changes.

→ *ibaManagementStudio* then confirms the change and the system is successfully added.

Editing systems

You can edit added systems afterwards, e.g. replace the system with another one or add a description.

Select a system and click on <Edit>. In the dialog, you can change the following: Alias, description, host name, port number, access password, permission for remote actions.

Note



You can always update the *ibaManagementStudio* Agent via the web client – even if you did not enable remote actions for the system.

Click on <Reset> in the dialog to reset the settings made as well as the selection to replace a system.

Click on <Apply> in the dialog to confirm the changes for the system.

To finally apply the changes for all systems, click <Save> on the *Systems configuration* page.

Note



If you want to change the connection mode of the system, you have to open *ibaManagementStudio* Agent status locally on the respective computer and make the change there, see ➤ *Settings in ibaManagementStudio Agent Status*, page 23. After that, you can replace the original system with the system that has the new connection mode.

Replacing a system

Via the *Edit system* dialog, you can also replace the system. In doing so, *ibaManagementStudio* transfers the user permissions for the original system to the new system.

The *Replace with* area displays systems that you can use to replace the existing system.

If you click on a system in the *Replace with* area, the fields in the *Settings* area show the information on the new system.

Optional for server-initiated connections: Select whether to save the new system with the IP address or the host name. If the IP address is not static, it is recommended to use the host name.

Deleting a system

Remove a selected agent system with <Delete>.

The system is then deleted from the system management and folder structures.

6.2 Grouping and organizing systems

Under *Settings – Systems configuration* in the *Systems organization* tab, you can create folders to group the systems according to your needs, for example by location or logical context (such as all *ibaAnalyzer* computers, all *ibaPDA* computers). A system can also be contained in several folders.

Creating folders and grouping systems

1. Click on <Add>.
2. Enter a folder name and click on <Add>.
→ The new folder is now added to the system structure.
3. Drag & drop the required systems from the *All Systems* list into the corresponding folder.

Editing and arranging folders

To change the folder name, select a folder and click <Edit>.

You cannot change the name of the root directory here, but only in the *Server configuration* menu, see ➤ *Changing the server name, page 51*.

Using the buttons in this tab, you can arrange the systems and folders as you wish.

6.3 Alarm configuration

Note



This function is only available with the *ibaManagementStudio+* license.

Under *Settings – System configuration* in the *Alarm configuration* tab, you can configure which alarms appear in the system overview and which alarm class they have.

You can set alarm rules for all messages that apply globally to all systems or can be customized for individual systems, see [Configuring alarm rules, page 48](#). You can also use the alarm rules to enable or disable monitoring of individual alarm rules for specific systems if you toggle the switch *Override global rule*.

Scope	Rule category	Enabled?	Web notifications enabled?	Severity	Rule scope
Global	CPU threshold	×	×	Alarm	Global
Type	RAM threshold	×	×	Alarm	Global
Server	Disk space threshold	×	×	Alarm	Global
Client	ibaHD-Server service stopped	✓	✓	Warning	Global
VM Test System	ibaVision application not running	✓	✓	Warning	Global
MyComputer01	ibaVision stopped	✓	✓	Warning	Global
Location	ibaCapture service stopped	✓	✓	Warning	Global
All Systems	ibaCapture acquisition stopped	✓	✓	Warning	Global
	ibaPDA Server service stopped	✓	✓	Warning	Global
	ibaPDA Server acquisition stopped	✓	✓	Warning	Global

On the left side, you can select the systems for which you want to configure alarm rules. If you select *Global*, you can configure rules for all systems and for the server.

Alarm rules for individual systems that deviate from the global rule override the global rule for that system.

Note



Although you can configure alarms for all systems, the monitoring of the alarms only works on systems with *ibaManagementStudio* Agent v2.3.0 or higher. When saving your changes to the alarm rule, you will be notified if monitoring is not supported.

The table in the middle lists all alarm rules. You can edit the individual rules under *Rule details* on the right.

ibaManagementStudio offers 3 different rule types that you can configure.

- Status rules: Stop of a software service or disconnected systems
- Threshold rules: Exceeding thresholds for hardware resources
- Rules for expiration dates: Licenses and certificates that are about to expire

The status rules only have the default settings. The other rule types offer additional settings.

Rules for server alarms

You can configure the server alarms under *Global*. There are 3 server alarms, which you can find at the bottom of the alarm list.

Because server alarms only apply as global rules, you cannot change them for a specific system.

Configuring alarm rules

To configure alarms, first consider which alarms are monitored globally for all systems and which are only relevant for selected systems.

1. From the list on the left, select either *Global* or a specific system .
2. From the table in the middle, select the rule you want to customize.
3. If you want to change a rule for the selected system, enable the *Override global rule* option on the right under *Rule details*.
4. Change the alarm rule settings as required.

If you completely disable alarms for a software, the software is marked with a symbol under the system. This allows you to see which software you will not receive notifications for on the respective system.

Default settings for alarm rules

- *Override global rule*: only for system-specific alarm rules
If alarm rules for individual systems are to deviate from the global rule, you have to activate this option. Only then can you adjust further settings.
You cannot change server alarms for a specific system.
- *Rule category*: This field displays the name of the rule.
- *Active*: If you enable this option, the alarm rule is monitored globally or system-specifically.
- *Web notifications active*: If you enable this option, a notification icon appears for the alarm rule.
- *Notification severity*: Select the importance of the notification: Info, Alarm, or Warning.

Settings for threshold rules

- *Threshold (percentage)*: Enter a value in percent that serves as the threshold for monitoring.
- *Threshold comparison operator*: Shows whether the alarm is triggered when the threshold is exceeded or fallen below (not editable).
- *Threshold duration (in seconds)*: Specify the duration in seconds during which the threshold must remain exceeded or fallen below before the alarm is triggered.

Settings for expiration rules

Time before expiration (in days): Set how many days before the expiration date an alarm is displayed.

6.3.1 Alarm list

ibaManagementStudio can display the following alarms in the web client.

Alarm rule	Alarm type	Description	Displayed message
CPU threshold	Threshold	Monitoring of the CPU utilization of the respective system; Alarm when the threshold value is exceeded	The CPU load is higher than "x" %.
RAM threshold	Threshold	Monitoring of the RAM utilization of the respective system; Alarm when the threshold value is exceeded	The used RAM is higher than "x" %.
Disk space threshold	Threshold	Monitoring of free storage space on all available partitions of the respective system; Alarm when the threshold value is fallen below	The free disk space is lower than "x" %.
ibaHD-Server service stopped	Status	Monitoring of the <i>ibaHD-Server</i> service on the respective system; Alarm when the service stops	ibaHD-Server service is stopped.
ibaHD-Server stopped	Status	Monitoring of <i>ibaHD-Server</i> when service is running; Alarm when <i>ibaHD-Server</i> stops	ibaHD-Server is stopped.
ibaVision application not running	Status	Monitoring of <i>ibaVision</i> when service is running; Alarm when <i>ibaVision</i> stops	ibaVision is not running.
ibaVision stopped	Status	Monitoring of the <i>ibaVision</i> service on the respective system; Alarm when the service stops	ibaVision is stopped.
ibaCapture service stopped	Status	Monitoring of the <i>ibaCapture</i> service on the respective system; Alarm when the service stops	ibaCapture service is stopped.
ibaCapture acquisition stopped	Status	Monitoring of the <i>ibaCapture</i> acquisition when service is running; Alarm when the <i>ibaCapture</i> acquisition stops	ibaCapture acquisition is stopped.
ibaPDA Server service stopped	Status	Monitoring of the <i>ibaPDA</i> Server service on the respective system; Alarm when the service stops	ibaPDA Server is stopped.

Alarm rule	Alarm type	Description	Displayed message
ibaPDA Server acquisition stopped	Status	Monitoring of the <i>ibaPDA</i> acquisition when service is running; Alarm when the <i>ibaPDA</i> acquisition stops	ibaPDA Server acquisition is stopped.
ibaPDA Client closed	Status	Monitoring of <i>ibaPDA</i> Client; Alarm when <i>ibaPDA</i> Client stops	ibaPDA Client is not running.
ibaPDA Client and ibaHD-Server disconnected	Status	Monitoring of the connection between <i>ibaPDA</i> Client and <i>ibaHD-Server</i> ; Alarm when connection is lost	ibaPDA Client is not connected to ibaHD-Server.
ibaPDA Client and ibaPDA Server disconnected	Status	Monitoring of the connection between <i>ibaPDA</i> Client and <i>ibaPDA-Server</i> ; Alarm when connection is lost	ibaPDA Client is not connected to ibaPDA Server.
ibaCMC service stopped	Status	Monitoring of the <i>ibaCMC</i> service on the respective system; Alarm when the service stops	ibaCMC is not running.
License EUP date expiring	Expiration date	Verification of EUP dates on the respective system; Alarm for expiration dates that fall within the specified period or have passed.	"Y" EUP date will expire in "x" days. "Y" EUP is expired.
License expiring	Expiration date	Verification of the license time limit on the respective system; Alarm for expiration dates that fall within the specified period or have passed.	"Z license" will expire in "x" days. "Z license" is expired.
ibaManagement-Studio Agent certificate expiring	Expiration date	Verification of the certificate of ibaMgS Agent on the respective system; Alarm for expiration dates that fall within the specified period or have passed.	The certificate for the agent-initiated communication will expire in "x" days.
Software update available	Status	Check for available software updates on the respective system in the repository of ibaMgS web client; Alarm when new software versions are available	Software update available
License update available	Status	Check for available license updates; Alarm when new license updates are available	License update available

Alarm rule	Alarm type	Description	Displayed message
ibaManagement-Studio Server certificate expiring	Expiration date (Server)	Verification of the certificate of ibaMgS Server on the respective system; Alarm for expiration dates that fall within the specified period or have passed.	The certificate for the server-initiated communication will expire in "x" days.
ibaManagement-Studio Server license expiring	Expiration date (Server)	Verification of the license time limit for ibaMgS Server; Alarm for expiration dates that fall within the specified period or have passed.	The license for the ibaManagementStudio Server will expire in "x" days.
Repository status unavailable	Status (Server)	Monitoring of the repository on the ibaMgS Server; Alarm when repository unavailable	The installer repository is not available.

6.4 Changing the server name

In the main menu under *Settings – Server configuration* you can change the display name of the server. This name is shown for the root folder in the system overview.

Enter a name in the *Server alias* field and save the changes.

The screenshot shows the 'Server configuration' web client interface. At the top, there is a dark header bar with a hamburger menu icon on the left, the text 'Server configuration' in the center, and a help icon and a user profile icon labeled 'admin' on the right. Below the header is a light gray bar containing a download icon and the text 'Download ibaManagementStudio Server support file', followed by 'Save' and 'Cancel' buttons. The main content area is white and contains a 'Server alias' field with the text 'Root' entered. To the right of the field is a close icon. Below the field is a toggle switch for 'Automatically apply Auto-Updates for WIBU licenses', which is currently set to 'Disabled'.

6.5 Storing remote system credentials

Note



This function is only available with the *ibaManagementStudio+* license.

If you store remote access data for systems, you do not need to enter the access data again when updating the software on these systems. You can save a lot of time, especially if you are updating several systems at the same time, see [Updating iba software products on multiple systems, page 58](#).

In the main menu under *Settings – Remote system credentials*, you can store access data for each system to which you have access. This access data is only saved for your *ibaManagementStudio* user and have no effect on the settings of other users.

1. Enter a remote user name and the corresponding password as default data for the desired systems.

Name	Default remote username	Default remote password
Server01	username1

2. Confirm the entries with <Save>

Note



The remote system credentials are secured in the database of the *ibaManagementStudio* Server using multi-layer two-factor encryption.

Decryption is only possible by the server process on the system on which the data was originally encrypted. Even with full database access, decryption by third parties (including iba employees) is not possible.

7 Managing iba software in the web client

ibaManagementStudio offers various features for efficient management of iba software. You can organize the software repository, perform remote updates, create support cases, and update licenses. Diagnostic and support functions help identify and resolve issues early. The following sections explain each step in detail.

7.1 Update files and file repository

Note



This function is only available with the *ibaManagementStudio+* license.

In the web client in the main menu under *Repository*, you can load installer files for updates of supported iba software products into the local file store. The files are located in a file repository on the computer on which *ibaManagementStudio* server is running, see [↗ Settings in ibaManagementStudio Server Status](#), page 21.

Note



ibaManagementStudio creates a folder structure in the repository directory that you must not change or delete. Otherwise, the repository and the remote update stop working.

When you change the location of the repository, you can choose to transfer the previous data to the new location. This allows you to ensure that the repository and remote update continue to work correctly.

Repository			?	admin
+ Add	Delete	Refresh	Synchronization mode: Central repository (Online) Last check: 3/13/2025 3:06:08 PM	
Selected iba SW product ibaCapture			⚙️	
SW product type	Installer version	Installer file name		
<input type="checkbox"/> ibaCapture	5.3.0	ibaCaptureSetup_v5.3.0.exe		
<input type="checkbox"/> ibaCapture	5.4.0	ibaCaptureSetup_v5.4.0.exe		

To view and edit the repository in the web client, you need the *Manage settings* permission in the *ibaManagementStudio* user management.

With the installer files in the repository, you can update supported iba software products via the web client, see [↗ Updating iba software products via the web client](#), page 55, or locally via *ibaManagementStudio* Agent Status in the Updates tab, see [↗ Updates via ibaManagementStudio Agent Status](#), page 24.

You can sort the table in ascending or descending order by clicking on a column header.

Using the filter button, you can filter the table entries.

Note

ibaManagementStudio supports only updating iba software products. You cannot perform clean installations via *ibaManagementStudio*.

View of the available installer files for updates

Under *Repository* in the main menu, you can view the respective iba software product with the available installer files via a drop-down list. The drop-down list contains all supported iba software products. *ibaManagementStudio* displays the version of the installer file as well as its name for each iba software product.

Loading installer files for updates into the repository via the web client

1. Under *Repository* in the main menu, click <Add>.

For adding installer files, the iba software product selected in the list is not relevant.

2. Select the installer file via <Select file>.

Already existing installer files with the same name are overwritten. However, if these files are currently in use, *ibaManagementStudio* aborts the upload.

3. Click <Upload> to add the file to the repository.

4. Confirm the upload with <OK>.

→ When you select the appropriate software in the drop-down list, you can see the newly added installer file.

If you cannot see newly added installer files and no errors occurred during the upload, click <Refresh>.

→ *ibaManagementStudio* updates the update notifications in the system overview.

Deleting files from the repository

You can also delete older installer files via the web client.

1. Select installer files of a software.
2. Click on <Delete> and confirm the message.

→ The installer files are deleted from the repository in the web client and therefore also from the local file repository of the server.

Note

You cannot delete the latest installer file of a software.

7.2 Updating iba software products via the web client

Note



This function is only available with the *ibaManagementStudio+* license.

From the web client, you can update supported iba software products on the connected systems. New installations of iba software products or downgrades of the software version are not possible.

Before installing the software, *ibaManagementStudio* checks the authenticity of the installer files via different procedures and the EUP date. If the currently licensed EUP date does not cover the new software version, the installation is aborted.

During the installation, the services of the respective iba software products are stopped on the system.

You can track the status of the update at any time in the *Tasks* tab.

Note



To perform a remote update on a connected system, you must be able to log on to that system with a local Windows account that has permission to perform installations. You can also store the credentials in the web client, see ↗ *Storing remote system credentials*, page 52.

Prerequisites

- For the system on which you want to perform the remote update, the permission for remote actions is enabled, see ↗ *Editing systems*, page 45.
- On the system on which you want to perform the remote update, the *ibaManagementStudio* Agent service (v2.0.0 or higher) is running and a connection to the *ibaManagementStudio* server is established.
- *ibaManagementStudio* supports the selected iba software product.
- You also need the "Edit" permission for the respective system in the *ibaManagementStudio* user management.
- The repository in the web client contains update files.

7.2.1 Updating iba software products individually

Note



Note that the service of the software products is stopped during the update. This means that e.g. *ibaPDA* cannot acquire signals as long as the update is running.

1. In the main menu under *Systems*, select a system and go to *iba SW product information*.
Alternatively on folder level, you can also find a system that is not updated by selecting the software.
2. Click on <Update> in the list.
→ The web client lists all update files stored in the directory.
3. Select the desired update file and click <Next>.
4. Check the Windows login data if it is already stored.
Otherwise, enter the Windows credentials under which to install the update on the selected system.
Optional: Save the Windows credentials for this system in the web client as remote system credentials.
5. Click on <Install> to start the installation.
→ The dialog shows the installation progress.
During installation of *ibaManagementStudio* Agent, the affected system may briefly appear as offline in the system overview.
→ If you close the installation window, the installation continues. You can check the progress in the *Tasks* tab.

7.2.2 Updating multiple iba software products

You can also update several iba software products on one system. The updates are installed one after the other in the order you specify.

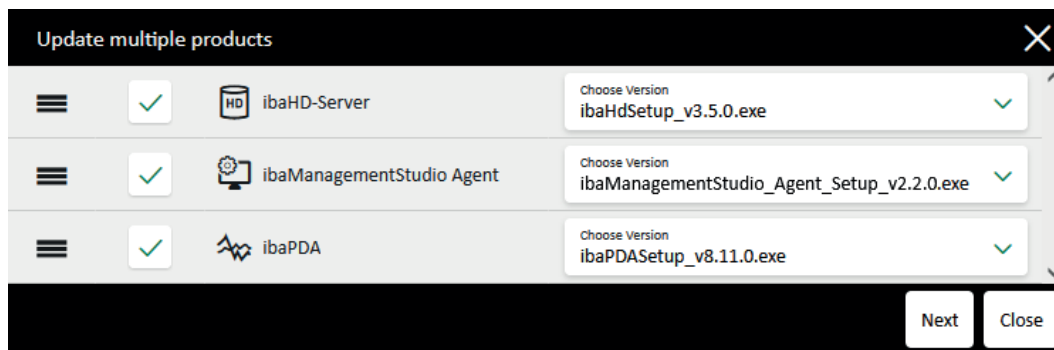
Note



Note that the service of the software products is stopped during the update. This means that e.g. *ibaPDA* cannot acquire signals as long as the update is running.

1. In the main menu under *Systems*, select a system and go to *iba SW product information*.
Alternatively on folder level, you can also find a system that is not updated by selecting the software.
2. Click on <Update multiple products> above the list.

The window displays all software products that you can update.



3. Select the software products that you want to update and select the version of the update file.
4. Set the order of the software during installation by moving the lines on the handle icons on the left.
5. Click on <Next>.
6. Check the Windows login data if it is already stored.
Otherwise, enter the Windows credentials under which to install the update on the selected system.
Optional: Save the Windows credentials for this system in the web client as remote system credentials.
7. Click on <Install> to start the installation.
 - The dialog shows the installation progress for each software product.
During installation of *ibaManagementStudio Agent*, the affected system may briefly appear as offline in the system overview.
 - If you close the installation window, the installation continues. You can check the progress in the *Tasks* tab.

7.2.3 Updating iba software products on multiple systems

You can also update an iba software product on several systems. The updates are installed on the systems in parallel.

Note



Note that the service of the software products is stopped during the update. This means that e.g. *ibaPDA* cannot acquire signals as long as the update is running.

1. In the main menu under *Systems*, select a folder and go to *iba SW product information*.
Alternatively on folder level, you can also find a system that is not updated by selecting the software.
2. From the list, select a software product to update on the systems in the folder.
3. Click on <Multi update> next to the drop-down list.
4. Select the version of the update file to install and click on <Next>.
5. Select the systems on which to update the software.

Install ibaHD-Server 3.5.1 on multiple systems				
✓	MyComputer01	Username	Password	Save remote system credentials
✓	TestComputer	Username iba-User	Password ●●●●●●●●●●	Save remote system credentials
✓	MyComputer03	Username UserName02	Password ●●●●●●●●●●	Save remote system credentials

Previous Install Close

6. Check the Windows login data for the systems if it is already stored.
Otherwise, enter the Windows credentials under which to install the update on the selected systems.
Optional: Save the Windows credentials for this system in the web client as remote system credentials.
7. Click on <Install> to start the installation.
 - The dialog shows the installation progress for each software product.
During installation of *ibaManagementStudio Agent*, the affected system may briefly appear as offline in the system overview.
 - If you close the installation window, the installation continues. You can check the progress in the *Tasks* tab.

7.3 Software diagnostics in the web client

Via the main menu item *System*, you can view the diagnostic data of the respective installed software on the software pages of a system in the *General* tab.

In the *General* tab, you can see the status of the software service and all license information about the software.

Depending on the software, there are different additional tabs. For *ibaHD-Server*, for example, there are the tabs *Data Stores*, *Connections* and *ibaHD-API*, as this information is relevant for *ibaHD-Server*. In the individual tabs, you can then see all HD stores, which connection *ibaHD-Server* has with other software (e.g. to *ibaPDA*), and the status of *ibaHD-Server-API*. For *ibaPDA* and *ibaCapture*, other tabs and information are available.

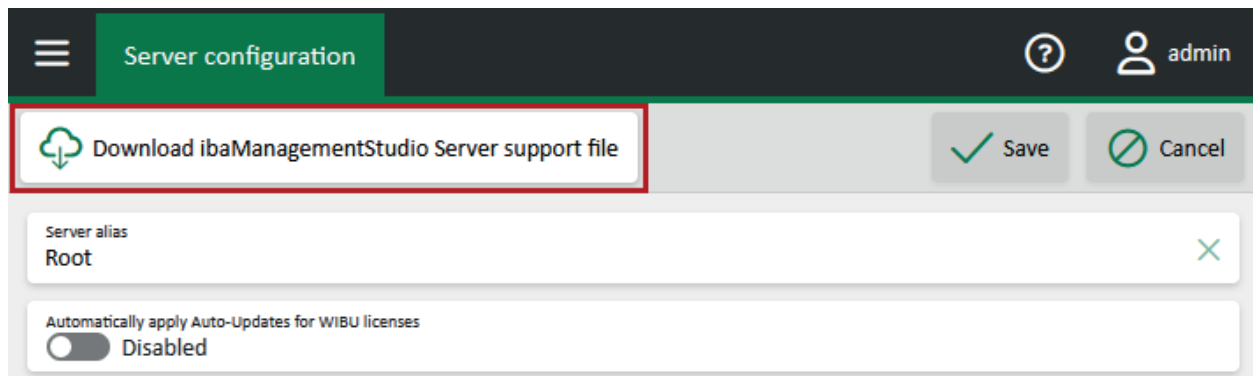
The screenshot displays the web client interface for 'System 'Server01': ibaHD-Server'. The left sidebar shows a tree view with 'Root', 'Type', 'Server', 'Server01', 'Client', 'Location', and 'All Systems'. The 'Server01' node is expanded, showing 'ibaHD-Server'. The main content area has tabs for 'General', 'Data stores', 'Connections', and 'ibaHD-API'. The 'General' tab is active, showing a 'Download support file' button, a 'Service' section with 'Status: Running' and 'Version: 3.4.3', and a 'License' section. The license section contains a table of license details:

License container	License options
130-1234567891	ibaHD-Server signals (Unlimited) (DEMO)
Customer name: iba Intern	ibaHD-Server stores (16) (DEMO)
License time limit: Expires on 6/30/2025	ibaHD-Server clients (6) (DEMO)
Container type: WIBU CmActLicense v3.0	ibaHD-Server time period stores (10) (DEMO)
Container host: SERVER-01	ibaHD-Server API read (DEMO)
Required EUP date: 11/20/2024	ibaHD-Server-OPC-UA-Server+ (DEMO)
EUP date: 11/20/2024	Offline analysis HD clients: 0
Signals: 26148/Unlimited (DEMO)	Connected/licensed HD clients: 1/6 (DEMO)
	Enabled/licensed ibaHD-Server stores: 12/16 (DEMO)
	Enabled/licensed ibaHD-Server time period stores: 10/10 (DEMO)
	Enabled/licensed ibaHD-Server ultra time period stores: 0/0

For support cases, you can create a ZIP file in which all relevant settings and configurations are saved by clicking the button <Download support file>. You can send this ZIP file to iba support for troubleshooting assistance, see [Support and contact](#), page 85.

7.4 Downloading a support file for server

In the main menu under *Settings – Server settings*, you can download a ZIP file for iba support.



7.5 License updates in the web client

Note



This function is only available with the *ibaManagementStudio+* license.

You can update licenses of the respective license types via the *ibaManagementStudio* web client.

Under the following conditions, the web client indicates when an update is available for a license:

- MARX licenses:
 - New update files are stored in the corresponding directory on the server, see [Searching for MARX license updates automatically, page 63](#).
 - Update notifications only appear for update files that are newer than the last dongle update.
- WIBU licenses:
 - *ibaManagementStudio* Server can reach the iba Gateway for WIBU licenses, see [Updating WIBU licenses, page 64](#).
 - Update notifications only appear for tickets that are already known to *ibaManagementStudio*. These tickets can be found on the *License* tab under *Associated tickets*.

Product	EUP date	Spare hours
ibaManagem...	None	None
ibaPDA Server	None	None

7.5.1 Updating MARX licenses

Note



This function is only available with the *ibaManagementStudio+* license.

Via the web client, you can update MARX licenses on the connected systems. The update is carried out on the systems in silent mode in the background.

Prerequisites

- For the system on which you want to perform the license update, the permission for remote actions is enabled, see [✎ Editing systems](#), page 45.
- On the system on which you want to perform the license update, the *ibaManagementStudio* Agent (v2.0.0 or higher) is running and a connection to the *ibaManagementStudio* server is established.
- You are using *ibaManagementStudio* Server v2.0.0 or higher.
- You are using *ibaDongleUpgrade* files with a date from October 2023 (*ibaDongleUpgrade* v8.0.0 or higher).
- You also need the "Edit" permission for the respective system in the *ibaManagementStudio* user management.
- The names of the update files follow this pattern (like the original file name):
`ibaDongleUpgrade_[dongle_id]_[YYYY_MM_DD].exe`
You can find the dongle ID in *ibaDongleViewer*.

Note



ibaManagementStudio does not support MARX license updates that generate confirmation files that must be sent to iba support.

Manually uploading and updating MARX licenses

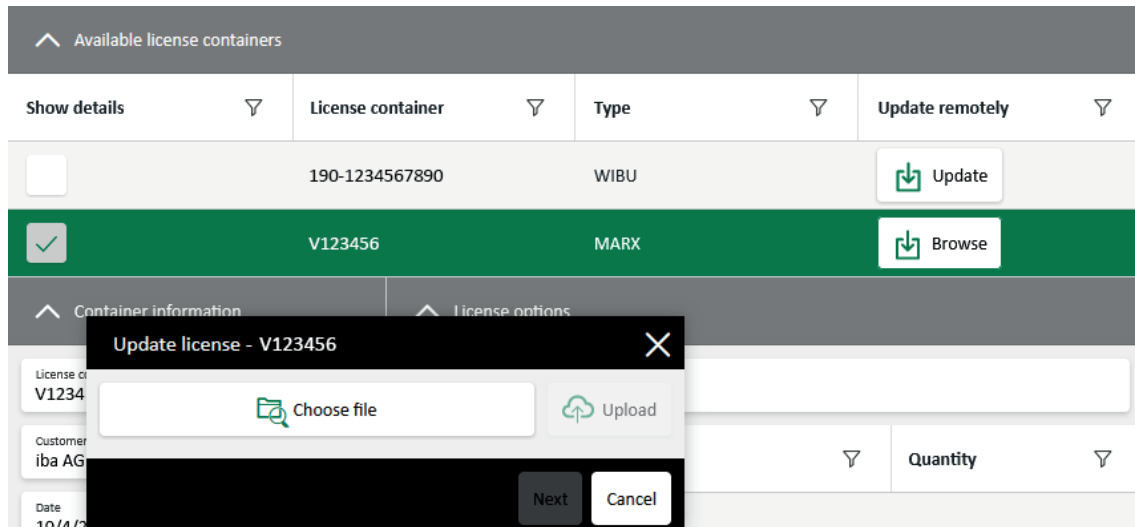
Note



The service of the software products on this system is stopped during the update. This means that e.g. *ibaPDA* cannot acquire signals as long as the update is running.

1. Select a system under *Systems* in the main menu and open the *License information* tab.
2. In the list, click on the <Update> button in the line of a MARX license.

3. Select the desired update file and click <Next>.



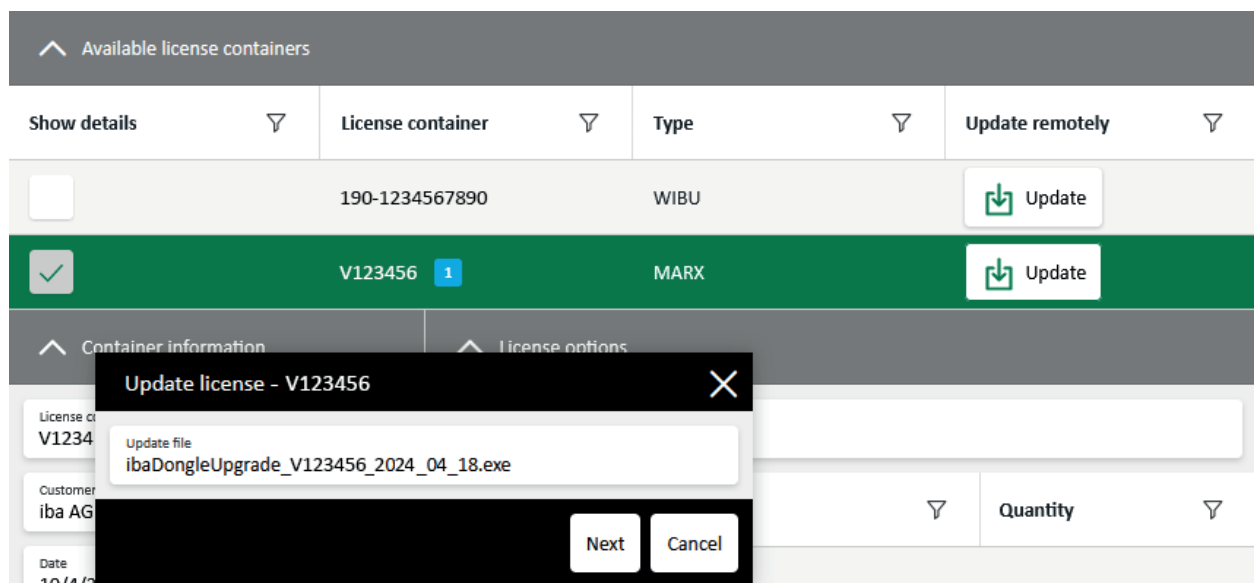
4. Enter Windows credentials, if necessary with domain, under which you install the update on the selected system.
5. Click on <Install> to start the installation.
- The dialog shows the update progress.

Searching for MARX license updates automatically

You can store the update files in a directory and thus display notifications for available license updates in the web client. You then no longer have to search for and select the new update files in the web client.

In *ibaManagementStudio* Server Status, select a path under *MARX license updates* in the *Settings* tab, see [Settings in ibaManagementStudio Server Status](#), page 21.

In the web client, you can now perform a license update via the <Update> button in the *License information* tab under *Systems* in the main menu. For the update, *ibaManagementStudio* uses the update file from the directory for MARX license updates.



7.5.2 Updating WIBU licenses

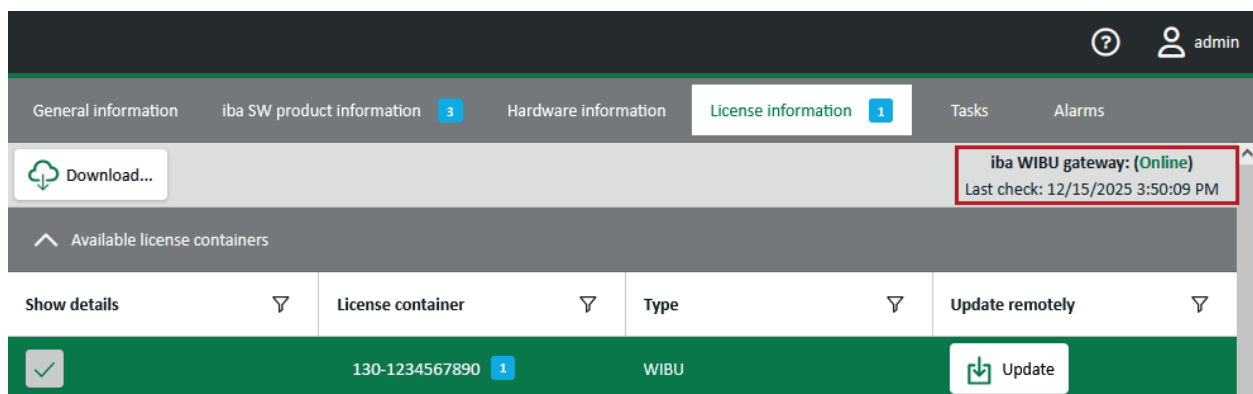
Note



This function is only available with the *ibaManagementStudio+* license.

Via the web client, you can update WIBU licenses on the connected systems. The update is carried out on the systems in the background. When the licenses are updated, license entries are activated on the WIBU ticket.

ibaManagementStudio Server automatically establishes a connection to the iba Gateway for WIBU licenses. In this way, you can update the licenses using the <Update> button.



Under certain circumstances, however, *ibaManagementStudio* Server cannot reach the iba Gateway, in which case you must perform a file-based license update, see [Updating WIBU licenses file-based](#), page 68.

Prerequisites

- For the system on which you want to perform the license update, the permission for remote actions is enabled, see [Editing systems](#), page 45.
- On the system on which you want to perform the license update, the *ibaManagementStudio* (v2.0.0 or higher) is running and a connection to the *ibaManagementStudio* server is established.
- You are using *ibaManagementStudio* Server v2.0.0 or higher.
- You also need the "Edit" permission for the respective system in the *ibaManagementStudio* user management.
- There is a connection to the iba Gateway for WIBU licenses.
- The terms of use for internet access have been accepted and an internet connection is established.

Updating WIBU licenses via the iba Gateway

Note



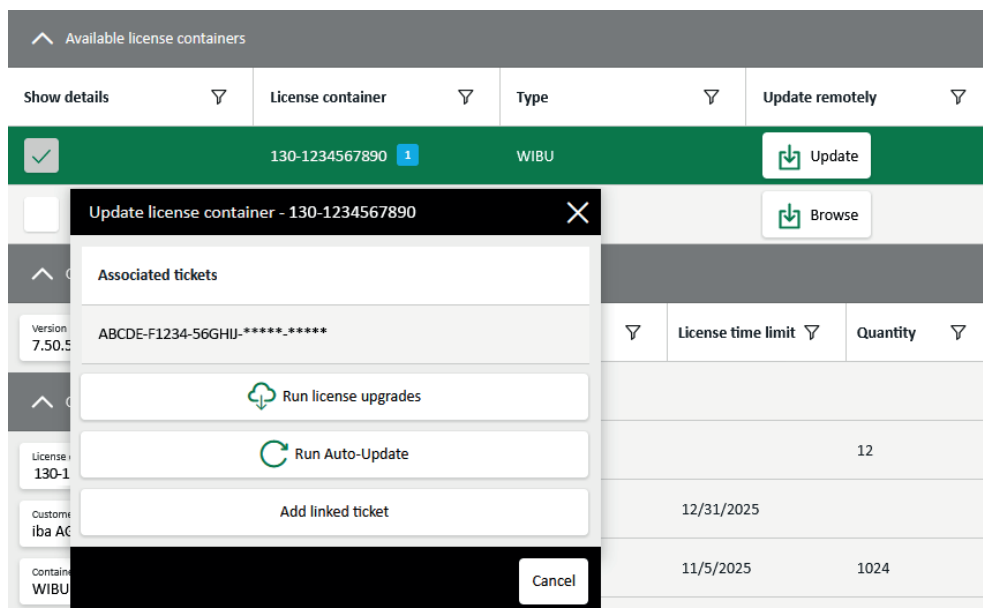
The service of the software products on this system is stopped during the update. This means that e.g. *ibaPDA* cannot acquire signals as long as the update is running.

1. Select a system under *Systems* in the main menu and open the *License information* tab.
2. In the list, click on the <Update> button in the line of a WIBU license.

Confirm the warning if you want to continue with the license update despite possible status changes.

→ A dialog window with the associated tickets of previous updates opens.

→ If you have not yet performed a license update, enter a ticket number.



3. If required, you can enter further WIBU tickets using the <Add linked tickets> button.
4. Click on <Run license upgrades> so that *ibaManagementStudio* searches for the licenses of the specified tickets at the iba Gateway for WIBU licenses.
5. Select the tickets you want to upgrade. You cannot select or deselect individual licenses. Under certain circumstances, license orders or changes can be linked to a WIBU container. License entries from these orders are referred to as Auto-updates and are always executed in the update process regardless of the WIBU action or the selected ticket. *ibaManagementStudio* marks such license entries with the tag *[Auto-Update]*. Auto-updates can also be performed without activating other licenses, see [Running Auto-updates](#), page 66.
6. Click on <Activate> to start the update process in the background.
 - The dialog shows the update progress.
 - *ibaManagementStudio* saves tickets that you have newly entered in the ticket list for future updates.

If an error occurs during the update, *ibaManagementStudio* displays a WIBU error code that you can forward to iba support.

7.5.2.1 Running Auto-updates

Note



This function is only available with the *ibaManagementStudio+* license.

Under certain circumstances, license orders or changes can be linked to a WIBU container, e.g. an extension of EUP dates. License entries from these orders are referred to as Auto-updates and are always executed in the update process regardless of the WIBU action or the selected ticket. *ibaManagementStudio* marks such license entries with the tag *[Auto-Update]*.

Prerequisites

- Auto-updates are available.
- For the system on which you want to perform the license update, the permission for remote actions is enabled, see [✎ Editing systems](#), page 45.
- On the system on which you want to perform the license update, the *ibaManagementStudio* Agent (v2.0.0 or higher) is running and a connection to the *ibaManagementStudio* server is established.
- You are using *ibaManagementStudio* Server v2.0.0 or higher.
- You also need the "Edit" permission for the respective system in the *ibaManagementStudio* user management.
- There is a connection to the iba Gateway for WIBU licenses.
- The terms of use for internet access have been accepted and an internet connection is established.

Running Auto-updates without further license update

1. Select a system under *Systems* in the main menu and open the *License information* tab.
2. In the list, click on the <Update> button in the line of a WIBU license.

Confirm the warning if you want to continue with the license update despite possible status changes.

→ A dialog window with the associated tickets of previous updates opens. Auto-updates are also displayed here.

3. Select <Run Auto-Update>.

- Click on <Auto-Update> to update the displayed Auto-updates.



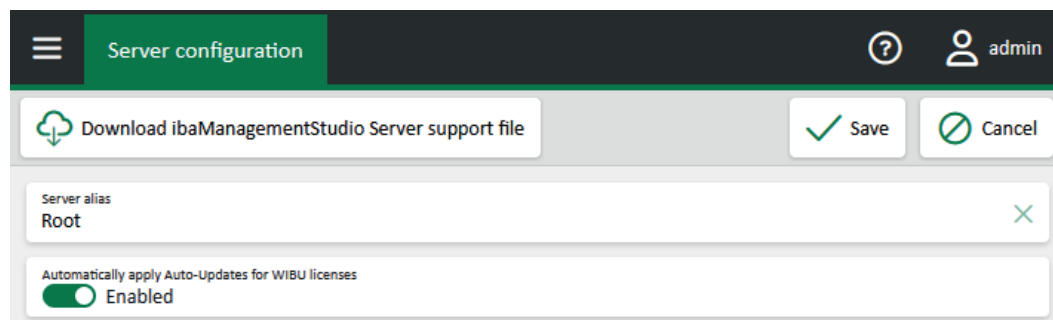
→ The dialog shows the update progress.

Running auto-updates automatically

You can set *ibaManagementStudio* to run the Auto-updates automatically without any interaction on your part. *ibaManagementStudio* then checks every 24 hours whether Auto-updates are available and runs them on all connected systems.

This function is deactivated by default.

- Open *Settings – Server configuration* in the main menu.
- Click on the field *Automatically run available upgrades for WIBU licenses* to activate or deactivate it.



→ *ibaManagementStudio* checks every 24 hours whether Auto-updates are available and runs them on all connected systems.

7.5.2.2 Updating WIBU licenses file-based

Note



This function is only available with the *ibaManagementStudio+* license.

You have to use the file-based update via the web client of *ibaManagementStudio* if *ibaManagementStudio* Server cannot reach the iba Gateway for WIBU licenses.

Prerequisites

- For the system on which you want to perform the license update, the permission for remote actions is enabled, see [✎ Editing systems](#), page 45.
 - On the system on which you want to perform the license update, the *ibaManagementStudio* (v2.0.0 or higher) is running and a connection to the *ibaManagementStudio* server is established.
 - You are using *ibaManagementStudio* Server v2.0.0 or higher.
 - You also need the "Edit" permission for the respective system in the *ibaManagementStudio* user management.
 - There is no connection to the iba Gateway for WIBU licenses.
-

Other documentation



Further information on handling WIBU licenses in the *CodeMeter License Central WebDepot* of iba can be found in the manual *WIBU CodeMeter for iba Users*.

Updating WIBU licenses file-based

Note



The service of the software products on this system is stopped during the update. This means that e.g. *ibaPDA* cannot acquire signals as long as the update is running.

1. Select a system under *Systems* in the main menu and open the *License information* tab.
 2. In the list, click on the <Update> button in the line of a WIBU license.
- A dialog box with 3 tabs appears.

3. In the *Request file* tab, download the license request file with the extension .WibuCmRaC.

Version	License container	Type	Update remotely	License time limit	Quantity
7.50.52	130-1234567890	WIBU	Update	12/31/2026	12
	V123456	MARX	Browse	12/31/2026	1
				12/31/2026	1
				12/31/2026	2

4. Open *CodeMeter License Central WebDepot* of iba in a new window or tab of your web browser:

<https://license.iba-ag.com/index.php>

- Enter the ticket number for your WIBU license.
- Select the licenses you want to update and click <Activate Licenses>.
- Select *File-based license transfer* under the license overview.

Available Licenses

To activate your licenses:

- Select the licenses you want to activate.
- Select the locally connected CmContainer to which you want to transfer the licenses.
- Click "Activate Selected Licenses Now".

Name	Ticket	Activated On	CmContainer	Status
<input checked="" type="checkbox"/> iba License Identifier	1234567890-1234567890	-		Available: 1 (1)
<input checked="" type="checkbox"/> ibaPDA-256 Demo	1234567890-1234567890	-		Available: 1 (1)
<input checked="" type="checkbox"/> ibaPDA-Interface-Audio Demo	1234567890-1234567890	-		Available: 1 (1)
<input checked="" type="checkbox"/> ibaPDA-Interface-MQTT Demo	1234567890-1234567890	-		Available: 1 (1)
<input checked="" type="checkbox"/> ibaPDA-Interface-OPC-UA-Client Demo	1234567890-1234567890	-		Available: 1 (1)
<input checked="" type="checkbox"/> ibaPDA-Interface-ibaNet-E Demo	1234567890-1234567890	-		Available: 1 (1)
<input checked="" type="checkbox"/> ibaQPanel-Add-On Demo	1234567890-1234567890	-		Available: 1 (1)

Select CmContainer

130- (iba AG Soft License)

[Activate Selected Licenses Now](#)

[File-based license transfer](#)

- d) Select the license request file with the extension .WibuCmRaC in the corresponding field and upload the file via <Start Activation Now>.

Upload Request | Download Update | Upload Receipt

To activate your licenses via file transfer - First step "Upload Request":

If you have activated licenses from this ticket already, you can transfer additional licenses into the same CmContainer(s). If you want to use another CmContainer, you need a license request file of this new CmContainer.

1. Select an already used CmContainer or create a license request file with **Firm Code 6000506** for the CmContainer where you want to transfer the licenses to. This file can for example be created with CodeMeter Control Center. How it works: [3](#)
2. Select the licenses you want to activate.
3. Select the created license request file.
4. Click "Continue".

<input checked="" type="checkbox"/>	Name	Ticket	Activated On	CmContainer	Status
<input checked="" type="checkbox"/>	iba License Identifier	0C02H-F32E5, 8P0XV-4E7HQ-W0M72	-		Available: 1 (1)
<input checked="" type="checkbox"/>	ibaPDA-256 Demo	0C02H-F32E5, 8P0XV-4E7HQ-W0M72	-		Available: 1 (1)
<input checked="" type="checkbox"/>	ibaPDA-Interface-Audio Demo	0C02H-F32E5, 8P0XV-4E7HQ-W0M72	-		Available: 1 (1)
<input checked="" type="checkbox"/>	ibaPDA-Interface-MQTT Demo	0C02H-F32E5, 8P0XV-4E7HQ-W0M72	-		Available: 1 (1)
<input checked="" type="checkbox"/>	ibaPDA-Interface-OPC-UA-Client Demo	0C02H-F32E5, 8P0XV-4E7HQ-W0M72	-		Available: 1 (1)
<input checked="" type="checkbox"/>	ibaPDA-Interface-ibaNet-E Demo	0C02H-F32E5, 8P0XV-4E7HQ-W0M72	-		Available: 1 (1)
<input checked="" type="checkbox"/>	ibaQPanel-Add-On Demo	0C02H-F32E5, 8P0XV-4E7HQ-W0M72	-		Available: 1 (1)

Select an existing CmContainer
No CmContainer found! ▼

or

Select license request file (*.WibuCmRaC) of another CmContainer
Datei auswählen Keine Datei ausgewählt

Start Activation Now | Direct license transfer

- e) In the following window, download the license update file with the extension .WibuCmRaU.
- f) Keep the web page open to upload the receipt file later in the following window.
5. Upload the license update file with the extension .WibuCmRaU in the *Update* tab of the *Update license container* dialog in the *ibaManagementStudio* web client.

Update license - 130-1234567890 [X]

Request File | **Update** | Receipt File

Perform WIBU update

Choose file | Upload

Cancel

6. Once the file has been successfully uploaded, download the receipt file with the extension .WibuCmRaC in the *Receipt file* tab.

7. Now upload the receipt file again in the *CodeMeter License Central WebDepot* of iba.

Confirm License Transfer

Upload Request ✓ Download Update **Upload Receipt**

To transfer your licenses via file - Third step "Upload Receipt":

1. Create a license receipt file from the CmContainer with **Serial 130-** [redacted] and **Firm Code 6000506**. This file can for example be created with CodeMeter Control Center. How it works [↗](#)
2. Select the created license receipt file.
3. Click "Upload Receipt Now".

If you haven't imported the license update file yet, you can download it again. Click "Back" to get to the download page.

Select license receipt file (*.WibuCmRaC)

Keine Datei ausgewählt

Direct license transfer

8 User management in ibaManagementStudio

You can find the user management in the main menu of the web client under *User management*.

User management allows the creation of different user accounts and supports both individual users and groups:

Local users/ Local groups	The access information is only valid for logging in to <i>ibaManagementStudio</i> and is set up and managed by the administrator user.
Domain users/ Domain groups	The administrator user registers the domain groups or domain users in the <i>ibaManagementStudio</i> user management system. Thus, the access information for the domain can also be used to log in to <i>ibaManagementStudio</i> .

All users and groups are sorted alphabetically. However, the user "admin" and the user group "Administrators" are always at the top position.

Permissions for users and groups

You can assign different permissions to the users and groups. A user can be a member of one or more groups. These groups can have different rights. The user's own rights and the rights of the groups complement each other to create the effective permissions for the user.

Domain users and domain groups

If the computer on which *ibaManagementStudio* server is running belongs to a domain, it is possible to add users and user groups from that domain. Please note that including a domain group also grants access to *ibaManagementStudio* to all domain users who are members of the group. If you add a single domain user, even though its domain group is already configured, you can assign special and advanced permissions to the user over and above those permissions assigned to its domain group.

Note



In most scenarios, the *ibaManagementStudio* server service runs under the system account. If the system account only has very limited domain rights, it is advisable to run the *ibaManagementStudio* server service under a dedicated account with domain access.

Note

When logging in as a domain user in the web client, it is not necessary to specify the domain name in the *Username* field. It is sufficient to use only the user's username or e-mail address.

A screenshot of the login interface. It features a light gray background. At the top, the label 'Username' is in bold. Below it is a white text input field containing the text 'Domainuser'. Underneath the username field is the label 'Password' in bold, followed by a white password input field filled with ten black dots. At the bottom of the form is a white button with the text 'Log in'.

However, if *ibaManagementStudio* is running in an environment with multiple Active Directory domains, the username should still be preceded by the domain name.

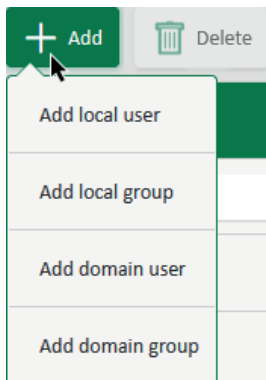
A screenshot of the login interface, similar to the one above. The 'Username' label is in bold. The white text input field below it contains the text 'somedomain\Domainuser'. The 'Password' label is in bold, followed by a white password input field with ten black dots. A white 'Log in' button is at the bottom.

8.1 Creating and managing users

After first installation, only one administrator user ("admin") exists, which always has all rights. The administrator is the only user that is not subject to any restrictions and can add or delete other users as well as change their user rights. The name "admin" cannot be changed. All users or domain users added later can be assigned the same rights as the administrator user.

Creating local users

1. Create a new local group via the <Add> button and select <Add Local User>.



2. Enter the name, e-mail address and password in the input fields.

Note



The **login name** may only contain letters and digits. Spaces or special characters are not supported.

Note



The **password** must contain at least 6 characters and consist of uppercase letters, lowercase letters, numbers, as well as special characters.

3. Assign the permissions for the user under *User permissions*, see also ↗ *User permissions*, page 76.
4. If you want to assign the user to a group, select the group under *Group memberships*, see also ↗ *Creating and managing user groups*, page 79.
5. Save your entries.

Use the <Delete> button to delete the selected user/domain user.

Creating domain users

1. Create a new domain user via the <Add> button and select <Add Domain User>.
2. Specify the full name of the domain and the login name.
3. Assign the permissions for the user under *User permissions*, see also ↗ *User permissions*, page 76.
4. If you want to assign the user to a group, select the group under *Domain group memberships*, see also ↗ *Creating and managing user groups*, page 79.
5. Save your entries.

Note

The domain login name must not be identical to the local login name, otherwise the domain user cannot be saved.

8.2 User permissions

If a user is member of a group, it gets the permissions of that group. If a user belongs to multiple user groups, the sum of all user group permissions applies to the user. If a user has more granted permissions than the user group, the user keeps its permissions.

The applicable permissions for the currently selected user, i.e., the user rights and group permissions, are shown as *Effective permissions*.

Assigning permissions

You can assign different permissions to a user. The rights of the currently selected user are selected and listed in the *User permissions* sub-tab.

Enable or disable the desired permissions for a user.

Option	Description
<i>Manage users</i>	Allows you to create, change and delete users and user groups
<i>Manage settings</i>	Enables access to the <i>Settings</i> menu and thus to <i>Systems configuration</i>
<i>Change own password in user profile</i>	The permission to change the user's own password is enabled by default for all users, i.e., the checkmark is set. If users or groups are not allowed to change their own password, disable this permission.

Note



You cannot disable any permissions for the "admin" user because this user always has all permissions.

Group permissions

Group permissions apply to all group members and cannot be removed from individual group users. However, you can assign additional rights to individual group users.





The effective permissions that were assigned to a user are selected under *Effective permissions*.

The previously created groups are listed under *Group memberships*. To create new groups, see [Creating and managing user groups, page 79](#).

You can enable or disable a user's membership of a group under *Group memberships*.

8.3 System permissions

In the *System permissions* tab, individual users or user groups can be assigned the permission to manage systems connected to *ibaManagementStudio*.

User permissions		System permissions	
Name	Group permission	User permission	Effective permission
 Root	Edit	None View	View
 Type	View	None View	View
 Server	View	None View	-
 Server01 (127.0.0.1)	Edit	None View Edit	Edit


The connected systems are displayed in an overview. You can enable the permission to edit the systems for groups or individual users.

<None> The user or group does not have permission to view or edit the corresponding system.

<View> The user or group has permission to view the corresponding system under *Systems*.

<Edit> The user or group has permission to view the corresponding system under *Systems* and edit it in *Settings*.

The user also needs permission to manage systems (*Manage Settings*) under *User permissions* or *Group permissions*.

 User permissions

☐ Manage users

☒ Manage settings

In the case of system permissions, the respective access restrictions take precedence over the user's access rights. If a user is a member of a group, it is subject to the group's access restrictions in each case. If a user belongs to multiple user groups, the sum of all access restrictions applies. If a user has more permissions than the user group, the group's access restrictions also restrict the user permissions. This means you cannot give additional permissions to a user unless the group has the same permissions. You can only remove permissions from the user. The following table illustrates this subtractive permission assignment.

Group permission			User permission			Effective permission
<i>None</i>	<i>View</i>	<i>Edit</i>	<i>None</i>	<i>View</i>	<i>Edit</i>	
X			X			None
X				X		None
X					X	None
	X		X			None
	X			X		View
	X				X	View
		X	X			None
		X		X		View
		X			X	Edit
N	N	N	N	N	N	None
N	N	N	X			None
N	N	N		X		View
N	N	N			X	Edit
X			N	N	N	None
	X		N	N	N	View
		X	N	N	N	Edit

X = permission assigned, N = nothing selected

If a user has access rights to a folder but not to the systems within it, that folder is not listed under *Systems*. If a user has access rights to a system but not to the folder it is in, only the system is listed under *Systems*.

8.4 Creating and managing user groups

In addition to users, groups can be created and assigned different permissions. If a user is member of a group, it gets the permissions of that group. If a user belongs to multiple user groups, the sum of all user group permissions applies to the user. If a user has more granted permissions than the user group, the user keeps its permissions.

The applicable permissions for the currently selected user, i.e., the user rights and group permissions, are shown as *Effective permissions*.

After the first installation, the "Administrators" group is available. This group has all permissions. You cannot disable the permission to change your own password for the "Administrators" group, because members of this group always have the right to change their own password.

Creating local groups

1. Create a new local group via the <Add> button and select <Add Local Group>.
2. Enter the group name and an optional description in the input fields.

The screenshot shows the 'User management' interface. At the top, there's a header with a menu icon, 'User management', a help icon, and a user icon labeled 'admin'. Below the header, there are buttons for '+ Add' and 'Delete', and 'Save' and 'Cancel' buttons. The main area is divided into two tabs: 'Group permissions' (active) and 'System permissions'. On the left, there's a sidebar with a search bar and a list of 'Local users' (admin, Testuser) and 'Local groups' (Administrators, New Group). The 'New Group' group is selected. The 'Group permissions' tab shows a form with 'Name' (New Group) and 'Description' fields. Below these, there's a section for 'Group permissions' with three checkboxes: 'Manage users', 'Manage settings', and 'Change own password in user profile'. On the right, there's a 'Group members' section with a search bar and a list of users (admin, Testuser).

Note



You can freely assign group names and descriptions.

3. Save your entries.

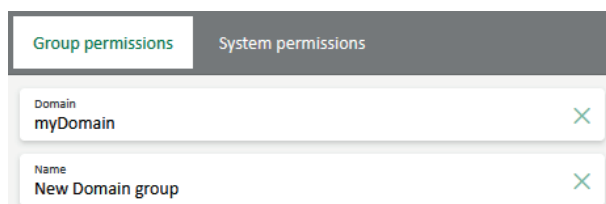
You can edit the group name and the description by clicking in the corresponding field and changing the entry.

Use the <Delete> button to delete the selected group/domain group.

Creating domain groups

1. Create a new domain group via the <Add> button and select <Add Domain Group>.
2. Enter the group name in the input fields.

For domain groups, you additionally have to enter the domain name.



3. Save your entries.

In case the specified group is not in the domain, an error message appears.

Assigning permissions

You can assign different permissions to a group. The rights of the currently selected group are selected and listed in the *Group permissions* sub-tab.

Enable or disable the desired permissions for a group.

Option	Description
<i>Manage users</i>	Allows you to create, change and delete users and user groups
<i>Manage settings</i>	Enables access to the <i>Settings</i> menu and thus to <i>Systems configuration</i>
<i>Change own password in user profile</i>	The permission to change the user's own password is enabled by default for all users, i.e., the checkmark is set. If users or groups are not allowed to change their own password, disable this permission.

In the *System permissions* sub-tab, you can also assign system permissions to groups. For more details, see [🔗 System permissions, page 77](#).

Adding users

Local users can only be assigned to local groups. For domain users, the group membership is fixed. If a domain group has been integrated and the individually created user belongs to this group, only this group affiliation is displayed; it cannot be changed (except for the IT domain management).

There are two ways to add users to a group.

- The *Group members* sub-tab lists all users who can belong to the group. Members of the currently selected group are indicated via a checkmark.
Enable or disable the desired users per group.
- The group membership of a user can also be set in their user profile, in *User permissions* under *Group memberships*, see [🔗 Creating and managing users, page 74](#).

8.5 User-specific language setting

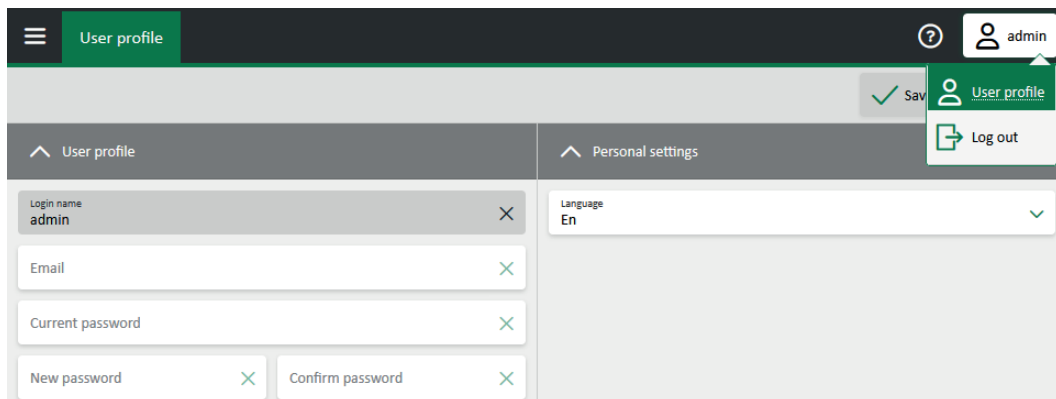
For the web client, you can set a preferred language for each user or each user can set the language independently. To do this, go to the user profile and select the appropriate setting under *Language*.

The web client supports the following languages:

- Auto (browser language setting; if the web client does not support the language, English is used.)
- German
- English
- French
- Spanish
- Italian
- Portuguese
- Russian
- Chinese (simplified)

8.6 Changing the password

If your user has been assigned the change-password permission, you can change the password in the settings for your user profile.



1. Open your user profile.
2. Enter your current password.
3. Enter your new password. Confirm the password by entering the new password again.

Note



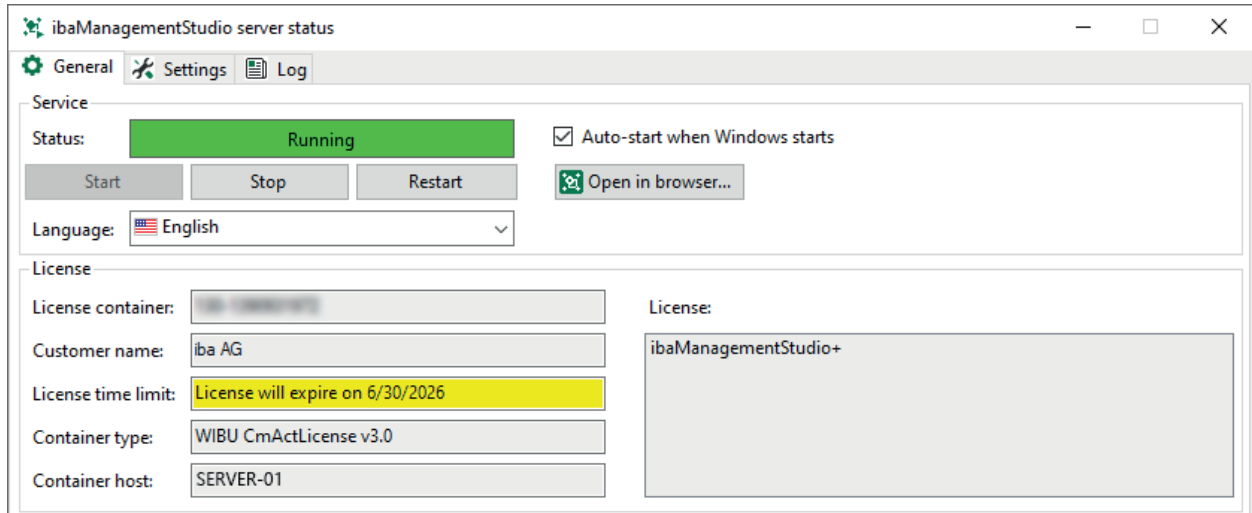
The **password** must contain at least 6 characters and consist of uppercase letters, lowercase letters, numbers, as well as special characters.

4. Save your changes.

9 Diagnostics

9.1 Checking the license

If you receive a message about missing licenses in the web client, you can check in *ibaManagementStudio* Server Status if your license for this interface is recognized properly.



10 Troubleshooting

Expired certificates

Problem: *ibaManagementStudio* reports that the certificates have expired.

Solution: If you are using the default certificates of *ibaManagementStudio*, install the latest version of *ibaManagementStudio*. This renews the necessary certificates.

If you use your own certificates, inform your system administrator who can renew the certificates.

Duplicate ID of *ibaManagementStudio* Agent

Problem: *ibaManagementStudio* Agent is part of an image that is installed on several virtual machines. In the web client, multiple *ibaManagementStudio* Agents with the same ID have to be connected, which is not possible.

Solution: Before you create the images, you can delete the ID field in the JSON configuration file of *ibaManagementStudio* Agent. A new ID is then automatically generated when the agent application is started.

Licenses not visible in license view

Problem: The WIBU licenses do not appear in the license view of the *ibaManagementStudio* web client and WIBU licenses are centrally managed on a license server.

Solution: Open CodeMeter WebAdmin, e.g. via the icon in the system tray of the taskbar, and go to the license access permissions (via *Configuration – Server – License Access Permissions – Mode Advanced*). Check here whether access is permitted for the *local host* in the *Global access rules* and any *Specific access rules*.

ibaManagementStudio can only display the licenses if Localhost has access permissions.

Updates via *iba* cloud installer repository not possible

Problem: You do not receive any update files via the *iba* cloud installer repository.

Solution:

- Check whether you have agreed to the terms of use for Internet access in *ibaManagementStudio* Server Status.
- If strict firewall rules are used, the following hosts must be allowed:
 - <https://cognito-idp.eu-central-1.amazonaws.com>
 - <https://cognito-identity.eu-central-1.amazonaws.com>
 - <https://iba-central-installer-repository-bucket-prod.s3.eu-central-1.amazonaws.com>
- See also ➤ *Connectivity problems when using Proxy*, page 84.

Connection to WIBU gateway not possible

Problem: *ibaManagementStudio* Server cannot establish a connection to the WIBU gateway.

Solution:

- Check whether you have agreed to the terms of use for Internet access in *ibaManagementStudio* Server Status.
- If strict firewall rules are used, the following host and port must be allowed:
<http://licensegw.iba-ag.com/> using Port 443
- See also ➤ *Connectivity problems when using Proxy*, page 84.

Connectivity problems when using Proxy

Problem: *ibaManagementStudio* Server cannot establish a connection to WIBU Gateway or iba Cloud Service.

Solution:

- Check whether the required addresses are allowed through the proxy, see ➤ *Updates via iba cloud installer repository not possible*, page 83 and ➤ *Connection to WIBU gateway not possible*, page 84.
- *ibaManagementStudio* Server uses WinHTTP for communication, but the proxy on the server system running *ibaManagementStudio* Server is not configured for WinHTTP.

Run the following command in the command line:

```
netsh winhttp set proxy proxy.company.com:8080
```

(Replace "proxy.company.com:8080" with the actual local proxy settings.)

Then restart the *ibaManagementStudio* Server service to apply the changes.

Check whether outbound communication is now possible.

- If a connection is still not possible, explicitly set the environment variables.

Run the following commands in the command prompt:

```
setx HTTP_PROXY http://proxy.company.com:8080 /M
```

```
setx HTTPS_PROXY http://proxy.company.com:8080 /M
```

(Replace "proxy.company.com:8080" with the actual local proxy settings.)

No connection between server and agent or web client

Problem: *ibaManagementStudio* Server cannot establish a connection to the web client or to the *ibaManagementStudio* Agent.

Solution: Check in the Status applications whether you have selected the network adapters (*Listening interface*) through which the server, agent, or web client should communicate.

11 Support and contact

Support

Phone: +49 911 97282-14
Email: support@iba-ag.com

Note



If you need support for software products, please state the number of the license container. For hardware products, please have the serial number of the device ready.

Contact

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